



DIRECTORY OF ORGANIZATIONS

2019 EDITION

**Regional Group on Risks, Emergencies and
Disasters for Latin America and the Caribbean**



DIRECTORY OF ORGANIZATIONS

2019 EDITION

Information on the United Nations agencies, the International Red Cross and Red Crescent Movement, International Non-Governmental Organizations, and Special Guests that make up the Regional Group on Risks, Emergencies and Disasters for Latin America and the Caribbean (REDLAC).

**Regional Group on Risks, Emergencies and Disasters
for Latin America and the Caribbean**

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I. What is REDLAC?

The Regional Group on Risks, Emergencies and Disasters for Latin America and the Caribbean (REDLAC) is a regional coordination platform for preparedness and response to disasters, which emerged as a way to boost understanding and joint analysis and the approach from the regional level to the global level and the national level.

Established in 2003, REDLAC is based on the presence of regional organizations in Panama, inspired by the Inter-Agency Standing Committee (IASC). In REDLAC, organizations work to strengthen technical capacities and competences in order to improve the regional response to disasters through a sectoral approach. REDLAC facilitates better coordination, preparation and exchange of information and facilitates the establishment of a permanent dialogue.

During an emergency, the group offers services for the coordination of humanitarian actions, support in the assessment of needs among multiple agencies and multiple sectors, the exchange of information and humanitarian assistance in cases in which international cooperation is requested.

The group offers its partners and humanitarian actors in general a platform of complementarity and analysis of humanitarian action that allows the optimization of prevention and response activities aimed at preventing and mitigating the suffering of vulnerable populations in Latin America and the Caribbean.

II. Vision and Mission

VISION: To have a regional inter-agency coordination platform in Latin America and the Caribbean that facilitates the exchange of information and reflections, and develops activities to improve humanitarian action, increase resilience and reduce the risk of disasters to emergencies/disasters.

MISSION: Reduce the suffering and exposure to risk of vulnerable populations in emergencies or disasters, building the coordination and operative response capacities of countries and humanitarian actors.

III. Strategic Objectives

- Strengthen humanitarian coordination and the actions of organizations at the regional level in response to disasters and in situations with humanitarian impact for greater efficiency.
- Build the technical capacities of humanitarian partners and their competencies based on IASC-agreed standards and guidelines for disaster preparedness and response.
- Strengthen a broad analysis of the situation based on evidence.
- Advocate for a diverse and comprehensive approach, focusing in human rights, accountability, access and protection of the affected population.
- Advocate in favor of a better emergency response generated by extensive risk conditions where there is humanitarian impact.
- Ensure the incorporation of differential gender equality (childhood, youth, elderly, people with disabilities, ethnic groups) and inter-culture approaches into its plans, projects and programs.
- Adopt active measures oriented toward the prevention of sexual exploitation and abuse (PSEA) and all types of gender-based violence.
- Ensure the inclusion of cross-cutting issues such as protection, resilience, environment and displacement, among others.

IV. Members

REDLAC members are organizations with a humanitarian mandate, regional or sub-regional, with presence in Panama or elsewhere the region, belonging to the United Nations System, Non-Governmental Organizations, international organizations and the International Red Cross and Red Crescent Movement.

Member organizations renew their commitment every two years to collaborate with REDLAC by signing the group's Terms of Reference and validating the operative Work Plan. Member organizations that have their headquarters outside Panama will participate in person at least twice a year.

Special guests (private sector, donors, inter-government or regional or sub-regional organizations) can participate in REDLAC in an ad hoc manner as required.

V. Introduction to the Directory

The Directory of Organizations is a consultation tool that results from the joint work of the institutions that make up the REDLAC coordination platform. This directory allows the user to find information and relevant contact data of REDLAC member organizations. This guide began to be published in 2009 in printed form and in digital format from the year 2013 onward.

The structure of the document is aimed at facilitating consultation. The organizations are arranged according to four sub-groups:

- **Members of the United Nations System.**
- **Members of the International Red Cross and Red Crescent Movement.**
- **Members of International Non-Governmental Organizations.**
- **Special Guests.**

A. MEMBERS OF THE UNITED NATIONS SYSTEM

DIRECTORY OF ORGANIZATIONS





Food and Agriculture Organization of the United Nations

The Food and Agriculture Organization (FAO)

The Food and Agriculture Organization of the United Nations (FAO) helps developing countries and countries in transition to modernize and improve their agricultural, forestry and fishing activities, and to ensure adequate nutrition for all. FAO is mandated to support member states in their efforts to ensure that people have at all times physical and economic access to sufficient safe and nutritious food to meet their dietary needs and food preferences, so as to lead an active and healthy life.

Given that the livelihoods of almost all rural communities depend on agriculture and related economic activities, FAO's specialization, from a risk management perspective, is crucial in preparing to reduce vulnerabilities in emergencies and in rehabilitation interventions. FAO seeks to protect, restore and diversify the livelihoods of families that depend on agriculture and thus strengthen their food and nutrition security.

In 2014, FAO approved a new strategic framework that recognizes the resilience of livelihoods in the face of disasters as part of its main objectives. This approach, which requires action at the local, national, regional and global levels, is intended to ensure that families, communities and institutions anticipate and take into account crises and disasters, or recover and adapt to its effects in a timely, efficient and sustainable way

The strategic framework is designed to strengthen the resilience of rural livelihoods faced with threats and disasters to achieve the food and nutritional security of the most vulnerable populations. To increase the resilience of livelihoods, a multi-threatening and inter-sector approach is required, through which actions are taken in these four areas of mutual reinforcement:

1. Governance of disaster risk and crisis: institutional strengthening and governance for disaster risk reduction (DRR) in sectors related to agriculture.

2. Monitoring and early warning of disaster and crisis risks: strengthening information systems and early warning on food and nutrition security, as well as cross-border threats.
3. Prevention and reduction of vulnerability: prevention, mitigation and strengthening of resilience with agricultural practices, management of natural resources and access to financial and insurance services.
4. Emergency preparedness and response: preparing for an effective response and rehabilitation in the sectors related to agriculture.

FAO's resilience work is context specific, based on the local livelihoods system. It uses a wide range of technical expertise on the different types of shocks, the subsectors of agriculture, and the four priority areas. It includes a mix of investment interventions in both short-term humanitarian action and long-term development work.

Areas of Intervention

Technical support to agriculture, early recovery and livelihoods; risk management in the agricultural sector and rural livelihoods, food chain emergencies (animal diseases, plant pests and food safety).

Response Capacity

There are technical teams for emergencies, rehabilitation, and risk management in countries and regional offices.

Sector support

Recovery of livelihoods and food security; early warning and response for cross-border diseases.

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International Organization for Migration (IOM)

The UN Migration Agency

International Organization for Migration (IOM)

The International Organization for Migration (IOM) was born in 1951 out of the chaos and displacement in Western Europe after the Second World War. In September 2016, IOM became the United Nations Migration Agency. As the Migration Agency it has become the point of reference in the global debate on the social, economic, and political implications of migration in the 21st Century.

IOM, to date, has 173 Member States and 8 Observer States and it is governed by its Constitution. IOM has various policies to support States in the management of migration, among those are two fundamentally important policies which are: 1) The Migration Governance Framework (MIGOF) which defines the essential elements for facilitating orderly, safe, regular and responsible migration and mobility of people through planned and well-managed migration policies; 2) The Migration Crisis Operational Framework (MCOF) which frames IOM response to the needs of populations affected by any type of migration crisis. It is a flexible tool aimed at bringing together different sectors of assistance within a pragmatic and evolving approach, and to respond to often unaddressed dimensions of migration crises in partnership with States, international organizations and other relevant actors.

IOM has a decentralized organizational structure with headquarters in Geneva, 9 regional offices worldwide, 2 special liaison offices, 2 administrative centers, 5 country offices with coordination functions, 4 country offices with resource mobilization functions, 1 training center, 1 center for data analysis on global migration, and offices and sub-offices in more than 150 countries.

IOM is dedicated to promoting human and orderly migration for the benefit of all.

IOM works in cooperation with governmental, inter-governmental and non-governmental partners and its main objectives are:

1. To ensure the orderly and human management of migration;
2. To promote international cooperation on migration issues;
3. To help in the search for practical solutions to migration problems; and
4. To provide humanitarian assistance to migrants in need, refugees, displaced persons or other uprooted people.

Its main areas of intervention are:

1. Migration and development;
2. Facilitation of migration;
3. Regulation of migration; and,
4. Treatment of forced migration.

The cross-cutting areas in which the IOM works include: international migration law; debate and policy orientation; the protection of the rights of migrants; migratory health; and gender in migration.

IOM participates in humanitarian responses and offers migration services in emergency and post-crisis situations to assist the needs of individuals and affected communities. It also provides technical support to improve the conditions of populations affected by the crisis, which leads to saving lives through the identification and implementation of comprehensive durable solutions to end displacement.

IOM participates in the evaluation of the implementation of the Sustainable Development Goals (SDG) related to migration. In the International Dialogue on Migration 2017, the IOM proposed to reduce vulnerabilities, as well as strengthen international cooperation and governance of migration, through the adoption of the Global Compact in 2018.

IOM's response capacity in the Latin America and the Caribbean region

IOM in Latin America and the Caribbean has an Administrative Center in Panama (PAC) which provides services to country offices on admin/finance, legal, security, ICT and health; the resource mobilization office in Washington, a special liaison office in New York, two regional offices: 1) Buenos Aires, which covers South American countries and 2) San José, which covers Central and North America as well as the Caribbean, a Coordination Office

for the Caribbean region in Guyana and 26 country offices and sub-offices. The IOM has different thematic experts which includes the regional emergency and post-crisis expert based in Panama. It also has tools for thematic areas and regional, national and inter-agency cooperation agreements.

IOM participation in Sectorial Groups at regional and national level

IOM leads the Camp Coordination and Camp Management (CCCM) cluster in natural disaster situations, at the regional level is member of REDLAC; participates in the Regional Group of Resilience, and of the Gender Inter-Agency Group.

IOM co-leads with UNHCR the regional platform for Venezuelan Refugees and Migrants Response.

At the country level, IOM participates in the UNETT group and the sectorial working groups for shelter/NFI, protection and other sectors that may be activated. Also, IOM co-leads together with UNHCR the national platforms for coordinating the response to Venezuelan refugees and migrants.

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The Joint United Nations Program on HIV/AIDS (UNAIDS) in Latin America and the Caribbean (LAC) provides the guidelines, advocacy, strategic information, coordination and technical support needed to catalyse and connect leadership from governments, the private sector and communities to deliver life-saving HIV treatment and achieve their shared vision of zero new HIV infections, zero discrimination and zero AIDS-related deaths.

UNAIDS unites the efforts of 11 United Nations organizations: UNHCR, UNICEF, WFP, UNDP, UNFPA, UNODC, UN Women, ILO, UNESCO, WHO and the World Bank, and works closely with regional and national partners to end AIDS as a public health threat by 2030 as part of the Sustainable Development Goals.

UNAIDS places people living with HIV and people affected by the virus at the decision-making table and at the centre of designing, delivering and monitoring the AIDS response. It charts paths for countries and communities to get on the Fast-Track to ending AIDS and is a bold advocate for addressing the legal and policy barriers to the AIDS response.

UNAIDS generates strategic information and analysis that increases the understanding of the state of the AIDS epidemic and progress made at the local, national, regional and global levels. It leads the world's most extensive data collection on HIV epidemiology, programme coverage and finance, and publishes the most authoritative and up-to-date information on the HIV epidemic—vital for an effective AIDS response.

UNAIDS has shaped public policy on HIV at the global, regional and national levels. It has mobilized investment for sound national policy using evidence, experience and political advocacy, built health and community systems, established legal frameworks and shaped public opinion towards creating healthy and resilient societies.

UNAIDS has led and inspired leadership, innovation and collaboration at the global, national and local levels to end HIV.

Areas of Intervention

UNAIDS' strategy, the 2016-2021 Strategic Leadership Agenda, is deliberately organized within the SDG framework around five SDGs most relevant to the AIDS response.

Good Health and Well-being (SDG 3)

- Children, adolescents and adults living with HIV access testing, know their status and are immediately offered and sustained on affordable quality treatment.
- New HIV infections among children eliminated and their mother's health and well-being is sustained.

Reduced Inequalities (SDG 10)

- Young people, especially young women and adolescent girls, access combination prevention services and are empowered to protect themselves from HIV.
- Tailored HIV combination prevention services are accessible to key populations, including sex workers, men who have sex with men, people who inject drugs, transgender people and prisoners, as well as migrants.

Gender Equality (SDG 5)

- Women and men practice and promote healthy gender norms and work together to end gender-based, sexual and intimate partner violence to mitigate risk and impact of HIV.

Peace, Justice and Strong Institutions (SDG 16)

- Punitive laws, policies, practices, stigma and discrimination that block effective responses to HIV are removed.

Partnership for the Goals (SDG 17)

- AIDS response is fully funded and efficiently implemented based on reliable strategic information.
- People-centred HIV and health services are integrated in the context of stronger systems for health.

Response Capacity

- Technical support to assess the situation and impact of the emergency on the response to HIV.
- Mobilization and coordination of key partners in the national response to HIV, including the communities most at risk and vulnerable to HIV.
- Technical support for the inclusion of the response to HIV as a transversal component in the preparedness, response and recovery action plans in emergencies.
- Support for resource mobilization

Sector Support

- Experts available worldwide, regionally and countrywide.

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Office of the High Commissioner for Human Rights (OHCHR)

The Office of the High Commissioner for Human Rights (OHCHR) has the mandate to promote and protect the enjoyment and full realization of all human rights for all people. The OHCHR's responsibilities which apply in situations of humanitarian crisis are: to promote and protect the effective enjoyment of all civil, cultural, economic, political and social rights; coordinate activities to promote and protect human rights throughout the United Nations System (UNS); and improve international cooperation for the promotion and protection of all human rights.

The OHCHR is a protection actor in humanitarian action, which contributes to the design of a holistic protection response, based on a human rights approach and focused on the affected population. Its work with national actors is aimed at building the capacity of civil society, affected populations and State institutions responsible for accountability regarding their human rights obligations.

The role of the OHCHR in humanitarian action is to promote and protect the human rights of all persons affected by humanitarian emergencies, without discrimination of any kind and in accordance with international norms and humanitarian law. OHCHR gives special attention to the protection of the human rights of individuals or groups exposed to greater risks.

OHCHR implements the response in Human Rights through a series of interventions, which include collaboration with the Humanitarian Country Teams (HCTs) and interagency groups, particularly the Protection cluster. The decision to contribute to preparedness and response efforts in a given situation is based on the analysis of a number of factors, including: added value, comparative advantage, availability and capacity as well as political or contextual considerations.

Areas of Intervention

Within this framework, in humanitarian situations, OHCHR implements the human rights response through a series of interventions that include:

- Actions to prevent human rights violations and the identification of the causes and consequences of humanitarian crises through activities such as participation in evaluations, follow-up and preparation of reports, including human rights mechanisms, and capacity building for technical assistance and activities that facilitate the protection function of national and international actors.
- Integration of human rights in global humanitarian planning in terms of preparedness, response and recovery in order to conceptualize and subsequently articulate a human rights-based approach in the provision of humanitarian assistance and early recovery. In this effort, OHCHR promotes, particularly, the principles of non-discrimination and equality, participation and accountability, based on the idea that processes and results should be focused in protecting human rights and promoting the fulfillment of them.
- Collaboration with the UN HCTs and interagency groups, in particular the Protection Cluster. Considering that UNHCR is the leading agency of the Protection Cluster at the national level, in situations of catastrophe or in complex emergencies without significant displacement, the three organizations with a protection mandate (UNHCR, UNICEF and OHCHR) consult closely. Under the overall leadership of the Resident Coordinator/Humanitarian Coordinator, they agree on which agency, of the three, will assume the role of lead agency for the Protection Cluster.

Response Capacity

- OHCHR's decision to contribute to the preparedness and response efforts in a given situation is based on the analysis of a series of factors: added value and comparative advantage; availability of human resources; operational capacity; or technical capacity; or political or context considerations; potential financing of OHCHR's Contingency Fund or other sources of financing; possibility of support from another agency or OHCHR's headquarters.
- OHCHR's response capacity can be supported/reinforced by personnel from the Rapid Deployment Roster internally financed by the Internal Contingency Fund or by receiving additional donor funds through, for example, the participation in projects with common funds, such as the Central Emergency Response Fund (CERF), the Emergency Response Funds (ERF), the Common Humanitarian Funds (CHF), etc., and through participation in national strategic response plans.

Sector Support

In Haiti, OHCHR leads the Protection Cluster, and in El Salvador participates in the Protection Working Group from its Regional Office. At the regional level, OHCHR also participates in the Protection Cluster.

Presence in the region

Regional Offices: A Regional Office for Central America, with headquarters in Panama City, and the Regional Office for South America, based in Santiago, Chile. The Caribbean is supported by headquarters in Geneva, and in coordination with several human rights advisers in different country teams (Jamaica, Dominican Republic and Barbados).

Representation in Latin America: National offices in Colombia, Guatemala, Honduras and Mexico. **Human Rights Advisors:** These are experts sent by the OHCHR to various countries, at the request of the UN Resident Coordinator, to provide country-level support to United Nations teams. In Latin America, OHCHR has Human Rights Advisors in Barbados, Jamaica and the Dominican Republic.

The Human Rights Components of the Peace Missions are considered a presence of the OHCHR which act as representatives of the High Commissioner for Human Rights in the country. In the region, the United Nations Stabilization Mission in Haiti (MINUSTAH) has a human rights section



**Pan American
Health
Organization**



**World Health
Organization**

REGIONAL OFFICE FOR THE **Americas**

Pan American Health Organization (PAHO)

World Health Organization (WHO)

The Pan American Health Organization (PAHO), created in 1902, is an international public health organization dedicated to improving the health and living conditions of the peoples of the Americas. PAHO is the Regional Organization specialized in health of the Inter American System and the Regional Office for the Americas of the World Health Organization (WHO).

The PAHO / WHO Directing Council established the Emergency Preparedness and Disaster Relief Preparedness Program in 1976 by decision of the member states to support countries to build their capacities to prepare and respond to natural disasters through the effective use of existing resources. Subsequent resolutions expanded the mandate of the Program to include disaster risk reduction in the health sector and the coordination of international assistance. In 2016, the Department of Emergencies in Health was created, further expanding its functions.

Another fundamental objective of PAHO / WHO's work in disaster risk management is to contribute to the protection of the physical, mental and social wellbeing of the population by reducing morbidity and mortality after any type of emergency. To achieve this goal, PAHO / WHO works to increase the resilience of the health sector to reduce the health consequences of emergencies, disasters and crises, and reduce their social and economic impact.

Preparations for Emergency Situations and Disaster Relief and the International Health Regulation Unit / Alert and Response to Epidemics and Waterborne Diseases in a consolidated management structure that reports to the Director of PAHO.

PAHO / WHO provides support for the development of human resources and networks; strengthens the national leadership functions of disaster management programs of the ministries of health; promotes the adoption of benchmarks to verify the institutional commitment to disaster preparedness; establishes alliances with intergovernmental organizations and other sub-regional entities, and implements PAHO / WHO's Institutional Key Procedures Policies for Emergencies and Disasters Response.

Areas of Intervention

- Prepare the health sector to respond to emergencies and disasters. In order to ensure that Member States are prepared to respond with their own resources, PAHO / WHO supports countries in their preparedness and rapid deployment activities, including drills and simulations to test the response plans of the health sector. These multi threat plans are developed with the participation of partners within and outside the health sector.
- Support in emergency response operations and disaster situations. PAHO / WHO provides support to response operations in the affected countries in compliance with its primary mandate in disaster situations, which focuses on the coordination, rapid and complementary health needs assessment and the immediate provision of specialized advice in public health.
- Immediate recovery and assessments of the rehabilitation of national health systems affected by disasters. PAHO / WHO supports countries affected by emergencies and disasters in the management of the recovery process based on assessments of the socioeconomic impact of disasters on health.

Response Capacity

- The main headquarters of the Department of Emergencies in Health of PAHO / WHO is in Washington D.C., and has sub-regional offices for the Caribbean, Central and South America with headquarters in Barbados, Panama and Colombia respectively.
- PAHO/WHO has national consultants and disaster focal points in its 27 country offices in Latin America and the Caribbean.
- PAHO / WHO's Regional Health and Disaster Response Team, composed of more than 500 national and international experts, can be mobilized by PAHO / WHO to provide immediate assistance to the affected countries. This team includes experts in coordination, health services, epidemiological surveillance, alert and response, logistics, water and sanitation, mental health and risk communication, among others.

- PAHO / WHO has an Emergency Fund for Disasters and an Emergency Fund for Epidemics that are activated in emergency situations to initiate an immediate response in support of the countries.
- The Emergency Operations Center (COE for its Spanish acronym) of PAHO / WHO, located in the central office in Washington DC, seeks to improve cooperation during response operations by facilitating coordination among the ministries of health of the affected countries and the different levels of the organization that participate in the response.
- PAHO / WHO also has a permanent presence in all Member States and supports the activation of Emergency Operations Centers (COE) for health during emergencies and disasters.
- The Organization maintains medicines, personal protection gear, critical equipment and supplies available at the United Nations Regional Humanitarian Warehouse in Panama and provides logistical support to the affected countries to facilitate the coordination and transparency of humanitarian assistance through experts in handling humanitarian supplies (LSS/SUMA).

Sector Support

- WHO directs the Health cluster when it is required to better help the affected countries and promotes the guidelines and regulations of the Global Health Cluster in the region.
- It has the capacity to activate international mechanisms for health response coordination.
- The Organization also participates in other clusters such as the Water and Sanitation Cluster (WASH) and shelters, among others.

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United Nations Children's Fund (UNICEF)

The United Nations Children's Fund (UNICEF) is the United Nations agency that works for children. UNICEF is guided by the provisions of the Convention on the Rights of the Child (1989). It works for the equality of those who are discriminated against, particularly girls and women, by promoting and protecting the rights and needs of the world's children, helping them to meet their basic needs and thereby increasing their opportunities to reach their full development potential.

UNICEF carries out its work in more than 190 countries and territories through country programs and National Committees. Inspired by the Convention on the Rights of the Child and its Optional Protocols, as well as the Convention on the Elimination of All Forms of Discrimination against Women, UNICEF's humanitarian response is based on internationally accepted normative frameworks, including the humanitarian principles of neutrality, impartiality and humanity.

En el marco más amplio de la reforma de las Naciones Unidas, UNICEF colabora con las demás agencias, con diversas organizaciones no gubernamentales y con otros organismos, en la elaboración y aplicación de diversas iniciativas,

Within the broader framework of United Nations reform, UNICEF collaborates with partner agencies and various nongovernmental organizations in the preparation and implementation of various initiatives aimed at strengthening capacities for disaster risk reduction (DRR), and for the preparation and response to emergencies, particularly in the sectors of: Education, Child Protection, WASH (Water, Sanitation and Hygiene), Health, Nutrition and Social Protection. The ultimate objective of these initiatives is to improve various aspects of the humanitarian response, such as its effectiveness and predictability and the obligation to be accountable to donors, countries and beneficiaries .

UNICEF, through its country offices (25 in the LAC region) and the regional office in Panama (LACRO), supports the development of public policies on risk reduction and disasters in the abovementioned sectors, provides technical assistance for the establishment of sector coordination mechanisms, and promotes capacity building and the development of tools adapted to the national or local context.

In emergency situations, UNICEF provides governments with technical assistance for humanitarian response in the previously mentioned sectors, as well as in other areas, such as HIV/AIDS and health. In humanitarian contexts, UNICEF plays a fundamental role in ensuring that the response is executed in a coordinated, strategic and effective manner, being responsible for leading the WASH, Nutrition and Child Protection Clusters. UNICEF is also a co-leader of the Education Cluster as well as the Area Responsible for Gender-Based Violence.

In the region, UNICEF has a stock of emergency supplies in Panama, in addition to a group of experts who can travel in the region to provide advice, technical support and coordination, in times of emergency response.

Areas of Intervention:

- Children's rights
- Emergency preparedness and response in the region (education, water and sanitation, child protection, nutrition, health and social protection).
- Disaster risk reduction and adaptation to climate change.
- Communication for development (cross-cutting area)
- Monitoring, quality control, technical advice and representation.

Response Capacity

- Shipping supplies to the field.
- Sector experts to support response coordination and implementation.
- Support resource mobilization.

Sector support

- Regional advisors for education, child protection, health, nutrition, water and sanitation, social protection, HIV, gender, communication for development, communications, resource mobilization and logistics.

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*Empowered lives.
Resilient nations.*

United Nations Development Programme (UNDP)

Organizational context

The United Nations Development Programme (UNDP) supports the construction of a resilient, risk-informed sustainable development. An important component of these efforts is the aim to strengthen recovery preparedness capacities, including early recovery. UNDP is guided by the Sendai Framework of Action and its four priority areas for Disaster Risk Reduction, three of which are addressed in the UNDP Strategic Plan 2018-2021, Outcome 3 “Strengthen resilience to shocks and crisis”. Within the UNDP Strategic Plan, building resilience through disaster prevention, preparedness, response and recovery is a priority and aimed at supporting countries efforts to reduce the likelihood of conflict and lower the risk of natural disasters, including from climate change effects.

In the Latin America and Caribbean region, UNDP supports disaster risk reduction and recovery, maximizing the capacity of the UNDP Country Offices, teams at the global and regional level, and regional initiatives. UNDP works to integrate issues of climate change, disaster risk and sustainable energy at the country level, and focuses on building resilience and ensuring that development remains risk-informed and sustainable. Working with national and local governments, UNDP undertakes multi-layered capacity building to ensure that disaster risk reduction is prioritized in good governance, and that the capacities, skills and resources are in place and ready to prevent, mitigate and prepare for disasters. Addressing both hydro-meteorological and geophysical hazards, UNDP’s team helps establish early warning systems, strengthen infrastructure, enhance the policy and institutional spheres that guide and enable risk-informed development, and lead recovery processes.

In particularly difficult contexts, UNDP, with collaboration between the Regional Bureau for Latin America and the Caribbean and Crisis Bureau, activates its crisis response mechanisms to ensure the organization can continue to be a reliable partner on the ground and immediately deliver support on recovery, working closely with humanitarian actors. The post-disaster assistance concentrates its efforts on coordination and implementation of early recovery programs with a focus on local economic conditions, employment and livelihoods, addressing the needs of groups in danger of exclusion especially but not only women and female-headed households.

Areas of intervention

UNDP works primarily in the following areas of disaster risk reduction in Latin America and the Caribbean:

- Risk governance.
- Preparedness and prevention; climate and disaster risk assessment, climate and disaster risk governance, capacity development for strengthening of disaster risk reduction systems, preparedness and early warning.
- Recovery: preparedness, planning and post-disaster needs assessments, pre-disaster recovery planning, early recovery leadership, and post-disaster recovery processes.
- Gender and disaster risk reduction.
- South-south cooperation.

The UNDP Regional Hub in Panama responds to requests from multiple partners and UNDP Country Offices to:

- Promote a disaster risk reduction approach, including knowledge management and sharing experiences among countries in the region;
- Incorporate a risk management approach in legal frameworks, policies and action plans at national and local levels;
- Promote a climate risk approach, integrating risk management and adaptation to climate change over the longer term;
- Development of risk management capacities pre-and post-disaster;
- Support countries to develop projects and access funding; and,
- Strengthen capacities for needs assessments, formulate recovery plans and implement recovery processes

Response capacity

Financial resources

- Emergency funds (TRACK 1.1.3): UNDP funds for coordinating immediate crisis response efforts to support the Resident Coordinator and recovery activities.
- Thematic Trust Fund (TTF) Global Policy Network: finances initiatives addressing conflicts, disasters, recovery and gender equality.

Human Resources

UNDP coordinates the mobilization of human resources specialized in risk reduction and post-disaster recovery. These human resources are channeled through the following mechanisms:

UNDP coordinates the mobilization of human resources specialized in risk reduction and post-disaster recovery. These human resources are channeled through the following mechanisms:

- **Advisors and Roster Experts:** During emergencies, experts are ready and available to be mobilized within 72 hours to support the Resident Representative of UNDP. UNDP can support recovery and development in the design and implementation of program frameworks and projects, and coordination with other national and international actors. These associate experts work together with other inter-agency mechanisms such as UNDAC (United Nations Disaster Assessment and Coordination)¹.
- **Deployment of SURGE Mechanism:** This mechanism allows deployment of trained advisors to a Country Office that is experiencing a crisis. Advisors are experts in one of the following areas: coordination, resource mobilization, communications, recovery, country director, finance, human resources, security field, ICT, operations, and procurement.

¹ <http://www.unocha.org/what-we-do/coordination-tools/undac/overview>

<https://docs.unocha.org/sites/dms/Documents/Dec2014UNDACbrochurefinalForWeb.pdf>

Sector Support

UNDP provides support for the incorporation of Disaster Risk Reduction to ensure the sustainable development process through:

- Leadership of the early recovery cluster and support to mainstreaming early recovery component in other clusters;
- Support to interagency coordination of recovery during emergencies;
- Technical assistance through the deployment of experts in risk reduction and recovery;
- Support to the development of frameworks and planning for recovery;
- Technical support in preparation for recovery;
- Technical assistance in the development of Post Disaster Needs Assessment (PDNA) and the implementation of recovery processes; and
- Facilitating the exchange of experiences through South-South Cooperation.

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The United Nations Entity for Gender Equality and the Empowerment of Women UN Women

The United Nations Entity for Gender Equality and the Empowerment of Women (UN Women), based on the vision of equality enshrined in the Charter of the United Nations, works to eliminate the discrimination against women and girls; for the empowerment of women, and to achieve equality between women and men as partners and beneficiaries of development, for human rights, in humanitarian actions, in peace and security. By placing women's rights at the center of its work, UN Women coordinates and leads the efforts of the United Nations System to ensure that gender equality and mainstreaming commitments are effectively translated into action worldwide. At the same time, it exhibits coherent and substantive leadership in supporting the priorities and efforts of Member States, building effective partnerships with government, civil society and with other relevant actors.

UN Women provides support to other United Nations agencies in the promotion of gender equality and the empowerment of women in humanitarian actions. In the same way, it provides financial and technical assistance to Member States in order to implement policies and commitments related to gender equality and the empowerment of women in humanitarian actions. It also supports the voices, actions and capacities of women's civil society organizations and national mechanisms for the advancement of women in humanitarian efforts.

Areas of Intervention

- Intervention in protection, gender-based violence and early recovery.

Response Capacity

- Distribution of supplies to respond to emergencies with a gender perspective.
- Deployment of gender experts in the field.
- Coordination with national mechanisms for the advancement of women.

Sector support

- Is part of the Protection Cluster.

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United Nations Environment Programme (UN Environment)

UN Environment (formerly known as the United Nations Environment Programme - UNEP), established in 1972, is the voice of the environment in the United Nations system.

All conflicts and disasters affect the environment, with consequences for human health, livelihoods and security. Chemical fires that affect human health and the water safety of the nearby population; contamination of riparian ecosystems that impact the livelihoods and health of fishing communities in the area; oil spills; deforestation caused by the response to displacement which increases the risk of landslides and floods in polluted areas that expose the population to industrial pollution; volcanic ash that leaves chemical contamination in water sources and the food chain: these are some of the environmental emergencies to which UN Environment has responded in recent years in the region.

UN Environment works with humanitarian actors to reduce the unexpected environmental consequences of the humanitarian response. In 2019, UN Environment is scaling up its support to humanitarian actors involved in the response to mixed flows of refugees and migrants in South America and Central America, to limit the environmental impacts and the risk of disasters and increased insecurity and conflict, and to support durable solutions initiatives, peaceful coexistence and income generation. Furthermore, UN Environment provides technical support to other agencies to strengthen the analysis of humanitarian needs and how these can be affected by environmental situations, as well as supporting technical training for scientific and humanitarian actors.

The objective of the UN Environment in disasters and emergencies is to mitigate the environmental effects that could then worsen the humanitarian situation for the affected people.

In Latin America, the most outstanding initiatives of the UN Environment in disasters and conflicts include:

- Emergency response: In the region in 2018, UN Environment responded to an oil spill, an unstable hydroelectric dam and the situation of mixed flows of refugees and migrants;
- Emerging work on the environmental impacts of displacement in Central America;
- Support to the Colombian government in the implementation of the environmental dimension of the peace agreements, including the prevention of socioenvironmental conflicts and the role of women in environmental management and peacebuilding;
- Long-term recovery programmes in Haiti.

UN Environment has responded to various emergencies in the region, such as: pesticide spills in Guatemala; fires of toxic material in Paraguay; post-disaster waste management in Dominica, Ecuador and Haiti; and environmental issues related to the humanitarian situation caused by floods in Paraguay and Peru.

UN Environment responds to disasters through its Joint Unit with OCHA. For more information, see: <http://www.unocha.org/themes/environmental-emergencies>

REGIONAL AND LOCAL PRESENCE

In contexts of chronic vulnerability or post-conflict recovery, UN Environment can install a lasting presence in an affected country to support its post-crisis environmental recovery.

UN Environment has a national presence (country offices) in Mexico and Brazil, and project offices in Colombia, Haiti and the Dominican Republic. In turn, it has sub-regional offices for South America in Montevideo, and for the Caribbean in Kingston. From the regional office in Panama, UN Environment works with all the countries of the region, as a non-resident agency.

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You can find more information about the work of UN Environment in humanitarian action at the following websites:

<https://www.unenvironment.org/regions/latin-america-and-caribbean/regional-initiatives/building-resilience-disasters-and>



United Nations High Commissioner for Refugees (UNHCR)

UNHCR, the United Nations Refugee Agency, is a global organization dedicated to saving lives, protecting human rights and building a better future for refugees, forcibly displaced communities and stateless people.

UNHCR leads international action to protect people forced to flee their homes due to conflicts and persecution. We provide vital assistance such as shelters, food and water, help safeguard fundamental rights, and develop solutions that ensure that people have a safe place to call home, where they can build a better future. We also work to ensure that stateless persons are granted a nationality.

The 1951 Convention relating to the Status of Refugees and its 1967 Protocol are the most important instruments of UNHCR regulations, in that they promote the basic rights of refugees and non-refoulement to the country where they will suffer persecution.

Today, UNHCR is present in 128 countries, where it continues to help and provide protection to more than 65 million refugees, returnees, internally displaced persons and stateless persons throughout the world.

UNHCR has more than 35 offices across Latin America, including offices in Mexico, Belize, Costa Rica, El Salvador, Guatemala, Honduras, Panama, Colombia, Ecuador, Venezuela, Brazil, Argentina and Chile.

More specifically, in the region over the last decade, UNHCR has deployed important operations related to the situation in Colombia and more recently, to the situation in Northern Central America and the situation in Venezuela. The greatest challenge has been to ensure the protection and meet the humanitarian needs of millions of displaced people in Colombia, thousands of people from Central America who have been forcibly displaced as a result of the violence perpetrated

by transnational organized crime and gangs, and of the thousands of Venezuelans who are requesting asylum as a result of the situation in the country.

During the 2017 Regional Conference in San Pedro Sula, Honduras, UNHCR supported the adoption and implementation of the Regional Comprehensive Framework for Protection and Solutions to strengthen the regional response to displacement. With a three-year timeframe (2018-2020), the MIRPS (for its Spanish acronym) is a response framework for forced displacement from a regional perspective, led by governments, which incorporates initiatives and concrete actions based on shared responsibility, involving the countries of origin, destination and transit, as well as a wide range of public and private, regional and international actors. The MIRPS emanates from Annex I of the New York Declaration for Refugees and Migrants adopted unanimously by the UN General Assembly in September 2016. The results of the MIRPS, together with those of other regions of the world, will be included in the Global Covenant on Refugees to be presented to the UN General Assembly in its 2018 annual report.

Areas of Intervention

- Coordination of the Protection Cluster.
- Management and coordination of activities for the benefit of populations in situations of forced displacement.
- Support to persons of interest and communities affected by violence or forced displacement through community projects and protection interventions.

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United Nations Office for Disaster Risk Reduction (UNDRR)

The UN Office for Disaster Risk Reduction (UNDRR) plays a central role in the global partnership to establish a world in which nations and communities are resilient to disaster risk and climate change, which would allow them to develop and prosper in a sustainable way.

UNDRR was created in 1999 with the purpose of facilitating the implementation of the International Strategy for Disaster Reduction. UNDRR was entrusted to serve as the focal point for disaster reduction in order to ensure synergies between United Nations activities and regional organizations for disaster reduction, and activities in the socio-economic and humanitarian fields.

With the adoption of the Hyogo Framework for Action (HFA 2005-2015), the General Assembly of the United Nations entrusted UNDRR to support the implementation of this plan and subsequently, to serve as the secretariat of the Third World Conference on Disaster Risk Reduction, in which the Sendai Framework for Disaster Risk Reduction 2015-2030 was adopted as a successor to the Hyogo Framework.

Through its Regional Office for the Americas, UNDRR coordinates a series of initiatives for disaster risk reduction (DRR), such as the promotion of the International Day for Disaster Reduction (commemorated every October 13) and the biennial session of the Regional Platform for DRR - which has the participation of leaders and decision-makers - to promote policies for risk reduction and support the establishment of regional, national and thematic platforms, and global campaigns of diffusion and DRR awareness.

For more information, visit: <http://www.eird.org/americas/index.html>

Areas of Intervention

Through the Regional Office based in Panama City, Panama; We provide coverage in the Americas, including countries and territories in North, Central and South America, and the Caribbean, with a multi-sector approach and at different levels of regional, national and local management, promoting the involvement of diverse vulnerable groups with a gender focus.

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The United Nations Office for Project Services (UNOPS)

The United Nations General Assembly designated the United Nations Office for Project Services (UNOPS) as the central resource of the United Nations system in procurement, contract management, public works and physical infrastructure development, including related capacity-building activities and management of complex projects.

In the context of coherence and promotion of the objectives of the United Nations, UNOPS can expand the capacity of its partners and act as a service provider in the field of development, humanitarian assistance and peacekeeping, including the United Nations, donor and recipient governments, intergovernmental organizations, international and regional financial institutions, non-governmental organizations, foundations and the private sector.

The participation of UNOPS implies the comprehensive utilization of its operational competitive advantages, its extensive experience in the area of infrastructure and management of the supply chain and projects.

Areas of Intervention

In recognition of its experience in post-conflict, post-disaster and geographically difficult environments, former Secretary-General Ban Ki-moon stated that UNOPS plays a critical role in providing management services for peacebuilding, humanitarian and development operations. UNOPS works in three areas:

- Infrastructure.
- Acquisitions.
- Project management.

Response Capacity

- Structural damage assessment, development of systematized databases and on-site training of local technicians.
- Evaluation and reconstruction of public infrastructure.
- Design and construction of mitigation works, emergency shelters, infrastructure of basic services, human settlements in transition and camps for internally displaced persons.
- Acquisition of emergency goods and services (medical supplies, equipment, machinery, etc.).
- Management and mobilization of national and international specialists in emergency infrastructure.
- Management of emergency projects (for example, debris management, cleaning of canals, rehabilitation of roads, reconstruction of water and sanitation systems) and management of specialized human resources.

Sector support

- Operational and logistic support to governments and agencies of the United Nations System.
- Experts available in physical infrastructure, hospital infrastructure, road rehabilitation, mitigation works, camps, water and sanitation systems, etc.
- Support in emergency acquisitions and technical advice on public procurement.

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United Nations Office for the Coordination of Humanitarian Affairs (OCHA)

Regional Office for Latin America and the Caribbean (ROLAC)

The Office for the Coordination of Humanitarian Affairs (OCHA) is part of the United Nations Secretariat and is responsible for coordinating the global response to emergencies in order to save lives and protect people in humanitarian crises. OCHA promotes and advocates for an effective humanitarian action based on the principle: by all and for all. OCHA establishes a framework, in which each humanitarian stakeholder can contribute, in a joint effort, to humanitarian preparation and response.

The Regional Office for Latin America and the Caribbean (ROLAC) was officially established in 2005 in Panama to provide better support to 42 countries and territories in the region. OCHA is present in 11 countries, including representative offices in Colombia and Haiti, due to the humanitarian characteristics of these two countries.

Mission: OCHA coordinates the global response to humanitarian emergencies to save lives and protect people in humanitarian crises. We advocate for an effective humanitarian action based on the humanitarian principle: of all, for all.

Objectives: Improve disaster preparedness and response, strengthen information management and improve the network of humanitarian partners.

Resources

OCHA ROLAC has two regional advisors to respond to disasters based in the Panama Regional Office, and seven national advisers located in Bolivia, Ecuador, Guatemala, Honduras, Mexico, Peru and Venezuela.

National Advisors facilitate preparedness and response issues among humanitarian actors. They support and promote the creation and collaboration of the United Nations

Emergency Technical Teams (UNETT), and the Humanitarian Country Teams (HCTs). They promote networking, based on the principles of exchanging and sharing information, assessing best practices and experiences among humanitarian partners and national authorities.

The **United Nations Disaster Assessment and Coordination Team (UNDAC)** is composed of specialists who provide support to the affected country and Resident/Humanitarian Coordinators in case of emergencies that require swift actions from the international community.

Financial mechanisms

OCHA has Emergency Funds (Emergency Cash Grant - ECG) and acts as a Secretariat of the United Nations Central Emergency Fund (CERF). These funds support the emergency humanitarian response and are implemented following a sectoral approach, through the implementing humanitarian organizations.

Information platforms

At the regional level, OCHA has information platforms that support humanitarian actors in compiling, analyzing and disseminating information, facilitating decision-making.

These platforms are:

- Humanitarian Data Exchange: <https://data.humdata.org/>
- Humanitarian Response Info: <https://www.humanitarianresponse.info/es>
- These, in turn, are complemented by public information platforms:
Reliefweb - <https://reliefweb.int/>

For more information, please refer to: ocha-rolac@un.org

Areas of intervention

- **Coordination of humanitarian response:** OCHA is responsible for bringing together humanitarian actors to ensure a coherent response to emergencies. A key pillar of OCHA's mandate is "to coordinate humanitarian action, effective and based on humanitarian principles, in collaboration with national and international actors".

- **Development of humanitarian policies:** OCHA promotes normative standards for humanitarian work and addresses a series of challenges and contexts. Humanitarian policy is increasingly based on evidence gathered in all stages of a response operation and thus, it directs resources and relief efforts to cover the needs of the affected population.
- **Advocacy for humanitarian causes:** OCHA has a unique mandate to speak on behalf of the people most affected by humanitarian crises. As the organization responsible for coordinating the international humanitarian response, its ultimate goal is to save more lives and reduce the impact of conflicts and natural disasters, which ensures that vulnerable communities are protected and there is awareness of forgotten crises.
- **Information management:** The management of information during an emergency is a crucial part of any operation. The humanitarian community recognizes the importance of gathering reliable data on the location of people in need, identifying what are their most urgent needs and who is best suited to assist them, and the value of this information for effective and timely humanitarian assistance. A strong information management network, which supports the coordination of the emergency, requires processes to collect, analyze and share information on the situation among the different organizations involved, and to ensure that the coordination system works efficiently. The network includes people affected by the emergency, as well as aid organizations, governments and the media. The information is presented in various formats, such as infographics, maps or tables, to support the efficiency of decision-making processes at all levels.
- **Mobilization of international humanitarian resources or humanitarian funding:** After a humanitarian crisis, actors present in the field can provide immediate humanitarian assistance to save lives, by using the common funds managed by OCHA.

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United Nations Population Fund (UNFPA)

The United Nations Population Fund (UNFPA) is the agency of the United Nations dedicated to health and reproductive rights.

Our goal for the year 2030 is to achieve universal access to health and the sexual and reproductive rights of all people.

In line with the International Conference on Population and Development (ICPD)'s action program, and its reaffirmation in the 2030 Agenda for Sustainable Development, we work toward creating a world in which all pregnancies are desired, all births are sure and each young person reaches their full development.

In times of conflict, natural disasters and other emergencies, sexual and reproductive health needs are often not taken into consideration, placing women, girls and adolescents at an extreme disadvantage. Preventing maternal and infant mortality is possible when essential services are available from the first moments of a crisis.

In crisis situations, it is estimated that one in five women of reproductive age is pregnant. Without access to reproductive health services, these women face an increased risk of complications which can endanger their lives. Many women can lose access to family planning, exposing them to unwanted pregnancies. Women, adolescents and young people are more vulnerable to sexual violence, being exploited or getting infections, such as HIV.

60% of maternal deaths occur in humanitarian emergencies and all forms of violence against women and girls (VAW) escalates in the event of disasters or conflicts.

UNFPA works with governments, agencies of the United Nations system, community organizations and other partners to ensure that reproductive health is an integral part of humanitarian response, both in the emergency and reconstruction phases.

UNFPA's humanitarian mandate, as reflected in the 2018-2021 Strategic Plan, reaffirms its commitment to promote relevant and timely actions, through its programs, with the following interventions:

- Strengthen information systems. Use socio-demographic databases for disaster risk management to generate information disaggregated by age, sex, and disability, among other forms of vulnerability.
- Ensure sexual and reproductive health care. Build capacities to respond with a Package of Initial Minimum Reproductive Health Services (PIMS), which includes a set of key actions aimed at the prevention and care of perinatal maternal mortality, HIV and gender-based violence.
- Prevent gender-based violence, including sexual violence. Organize the provision of care for affected people taking into consideration the minimum standards of care.
- Provide care services in cases of violence. Design strategies together with the population in shelters to diffuse information regarding the location of medical and psychological services, as well as denunciation mechanisms in cases of gender-based violence.

For more information, please visit our website: lac.unfpa.org

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Social media:

Facebook: [facebook.com/unfpa.lac](https://www.facebook.com/unfpa.lac)

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United Nations Volunteers Programme (UNV)

The Regional Office of the United Nations Volunteers Programme (UNV) for Latin America and the Caribbean, promotes the mobilization of United Nations system volunteers and advises on the importance of volunteering in the field of development to the countries of the region.

In coordination with field offices and focal points, they work to ensure that more people can participate directly in humanitarian work, peacebuilding, post-conflict recovery, sustainable development and the work of the United Nations to end poverty in Latin America and the Caribbean.

The United Nations Volunteers help people around the world to make their lives more productive and fulfilling; some collaborate with governments and other local partners to help develop local capacity and increase knowledge. Similarly, the United Nations Volunteers are often at the forefront of United Nations peacekeeping and humanitarian operations because of their expertise and experience, but also because of their commitment to the peace and recovery processes.

During emergencies, the UNV volunteers are an immediate response solution in situations where resources must be mobilized quickly and efficiently to help affected communities. The UNV program has the capacity to help United Nations partners and national governments respond to crises and create an immediate relief situation with positive effects. When health emergencies occur, the UNV program can take advantage of its extensive talent pool with more than 25,000 potential candidates, and deploy them to crisis areas, in joint efforts to support recovery. Likewise, in the processes of integration of migrants and refugees into the host communities, the commitment of local people increases when their voluntary work is recognized; by becoming UN Volunteers in projects and programs, they ensure inclusion and sustainability.

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World Food Programme (WFP)

The World Food Programme (WFP) is the largest humanitarian aid agency dedicated to addressing the challenges related to hunger and nutrition in the world. Although its mandate clearly expresses humanitarian and development responsibilities, its comparative advantage and its extensive experience require that priority be given to emergency work to save human lives and enable development for the benefit of the poorest and most marginalized people. The Sustainable Development Goals (SDGs) aim to save and change people's lives, focusing first on those most in need, not only in the least developed countries but all over the world. The strategic purposes of WFP are: (1) to support countries to reach the goal of zero hunger (SDG 2); and (2) promote partnerships to support the implementation of the SDGs (SDG 17).

WFP's strategic objectives are:

- **Strategic Objective 1:** End hunger while preserving access to food.
- **Strategic Objective 2:** Improve nutrition.
- **Strategic Objective 3:** Achieve food security.
- **Strategic Objective 4:** Support the implementation of the SDGs.
- **Strategic Objective 5:** Establish partnerships to achieve results.

Areas of Intervention

- Food and nutrition security.
- Food assistance through monetary based transfer mechanisms as well as food distribution.
- Intervention through a national system of reactive social protection before emergencies.
- Building resilience and development projects through food for assets and food for training to support the early recovery of those affected by disasters.

- Logistic support and issues in the area of the humanitarian supply chain, such as warehouse management, logistic capacity assessments, and others.
- Support needs assessments through the methodology of Emergency Food Security Assessment (EFSA).

Response Capacity

At the global level, in accordance with its mandate, the WFP leads three inter-agency level clusters in emergencies:

- Food Security cluster (co-lead with FAO).
- Logistics cluster.
- Telecommunications (ICT) cluster.

In Latin America and the Caribbean (LAC), WFP leads these clusters with the participation of key local partners. WFP is also part of the REDLAC work group on Food Security together with OCHA, World Vision, CARE International and FAO.

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Depending on the area of intervention, the region and its needs, WFP supports LAC governments and partners with the following programmes/projects in risk reduction and emergencies:

- Support governments in emergency response. WFP's support can be made through food, bonds and cash, whether directly or through national systems for social protection, and/or technical assistance.
- Support governments to strengthen capacities for emergency preparedness and response.
- WFP also works on building internal capacities to respond during the first 72 hours of emergencies, by a constant review and update of the Minimum Preparedness for Emergency Response package.

Specific information on food stock in countries and information related to logistics can be requested from the Regional Logistics Officer, **Mr. Belkacem Machane** in the Regional Office in Panama.

In Panama, WFP manages the United Nations Humanitarian Response Depot (UNHRD). UNHRD's mandate is to provide logistics support to humanitarian agencies that allows them to respond to emergencies within 24/48 hours after making the request and is available to United Nations agencies, international humanitarian agencies, government agencies and non-governmental organizations that have signed a technical agreement.

UNHRD provides acquisition services and transportation, and various non-food items are stored to respond to emergencies, such as boats, outboard motors, life jackets, among other supplies that may be requested in case of an emergency. For information on UNHRD, contact: **Mr. Francisco Quesada**, francisco.quesada@wfp.org

Resilience and Adaptation to Climate Change

WFP links issues of preparedness and emergency response to those of resilience and adaptation to climate change. In Central America, it works with the Agenda for Resilience in the Dry Corridor with global adaptation funds, such as the Green Fund and the Adaptation Fund. Point of contact: **Mr. Alessandro Dinucci**, alessandro.dinucci@wfp.org

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Bolivia, Colombia, Cuba, Ecuador, El Salvador, Guatemala, Haiti, Honduras, Nicaragua, Peru, Panama and the Dominican Republic. Additionally, it has an Office in Barbados for emergency preparedness and response actions in the Caribbean.

The WFP Regional Office in Panama covers the entire region, so that food or technical assistance can be given to other countries if necessary and requested by governments.

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B. MEMBERS OF THE INTERNATIONAL RED CROSS AND RED CRESCENT MOVEMENT

DIRECTORY OF ORGANIZATIONS





ICRC

International Committee of the Red Cross (ICRC)

The International Committee of the Red Cross (ICRC) is an impartial, neutral and independent organization whose exclusively humanitarian mission is to protect the life and dignity of the victims of armed conflict and other situations of violence and to provide them with assistance.

The ICRC also strives to prevent suffering by promoting and strengthening humanitarian law and universal humanitarian principles.

Established in 1863, the ICRC gave origin to the Geneva Conventions and the International Red Cross and Red Crescent Movement, whose international actions lead and coordinate responses to armed conflict and other situations of violence.

The ICRC distinguishes four types of situations in which it intervenes:

Its mission centers on action in favor of all victims of international or non-international armed conflicts. The ICRC offers its services based on international humanitarian law with particular regard being given to existing or foreseeable humanitarian needs.

In other situations of violence, the ICRC offers its services if the seriousness of unmet humanitarian needs and their urgency justify it. In these circumstances, its offer of services is not based on international humanitarian law, but on the practice and Statutes of the Movement.

In case of natural or technological disasters, or pandemics that spread in contexts in which an operational presence allows the rapid deployment of a meaningful activity, the ICRC provides its specific added value within the limits of its resources and capabilities and in

coordination with the components of the Movement. It acts only -except in few cases- in the emergency phase.

On these exceptions, it provides a specific contribution to the humanitarian work carried out by all humanitarian actors. This is done in areas that require particular competence, especially in the matter of Restoring Contacts between Relatives (RCR) and the dissemination of international humanitarian law and the Fundamental Principles, sectors in which it has received an explicit mandate.

There are four approaches and areas of work defined in the mission statement that allow to reach ICRC's objectives. The mission statement of the ICRC states four approaches that the institution combines in its global strategy, based on contextual analysis to enforce directly or indirectly, in the short, medium or long term, the life, physical and moral integrity and dignity of all people affected by armed conflicts or other situations of violence.

The "protection" approach: Protect the life and dignity of people affected by armed conflict or other situations of violence.

The purpose of protection is to ensure that the authorities and other actors respect their obligations and the rights of individuals, in order to preserve the life, security, physical and moral integrity and the dignity of the people affected by armed conflicts and other situations of violence. Protection includes efforts to prevent and / or put an end to effective or probable violations to the international humanitarian law, other regulations or fundamental standards that protect the human person in such situations. It is primarily concerned with the causes or circumstances of the violations and is primarily at those responsible for those violations and those who influence them and, secondly, at the consequences of those violations.

The "assistance" approach: Provide assistance to people affected by armed conflict or other situations of violence.

The purpose of assistance is to preserve life and / or restore the human dignity of persons or communities affected by armed conflicts or other situations of violence. The assistance activities mainly face the consequences of violations of international humanitarian law and other regulations that protect the human person. They can also address the causes and circumstances of those violations, thus reducing the risks. Assistance meets the essential and unmet needs of these people according to standards determined by the sociocultural environment. These needs are varied and the assistance actions cover, above all, the needs related to health, water, sanitation, habitat and economic security. It is carried out through

the provision of services and the supply of goods, support to existing structures and services and promoting the responsibility of the authorities and other actors.

The “cooperation” approach: Direct and coordinate the international relief activities of the Movement in situations of armed conflict and other situations of violence.

The cooperation aims to strengthen the operational capacities of National Societies, especially in the countries affected, or likely to be affected by armed conflicts or other situations of violence, but also to improve the ICRC’s capabilities in the framework of its interaction and its association with National Societies. Its objective is to optimize the humanitarian action of the components of the Movement, using as best as possible the complementarity of its mandates and competencies in operational areas such as protection, assistance and prevention. It elaborates and implements the policies that the Movement approves in its statutory meetings and strengthens the capacity of the National Societies to adhere to the Fundamental Principles at all times.

The “prevention” approach: Strive to prevent suffering through the promotion, strengthening and development of international humanitarian law and universal humanitarian principles.

“Prevention” seeks to create an environment favorable to respect to life and dignity of the people who may be affected by armed conflicts or other situations of violence, as well as to the action of the ICRC. It presupposes, in general, a medium or long-term perspective and consists of preventing suffering, influencing those who can determine directly or indirectly, the destiny of the people affected by those situations.

It includes, in particular, efforts to disseminate, develop, clarify and promote the application of international humanitarian law and other applicable regulations, as well as efforts to accept the ICRC’s action.

For more information, please review:

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International Federation
of Red Cross and Red Crescent Societies

International Federation of Societies of the Red Cross and Red Crescent Societies (IFRC)

The International Federation of Red Cross and Red Crescent Societies (IFRC) is the world's largest humanitarian organization, providing assistance without discrimination as to nationality, race, religious beliefs, class or political opinions.

Founded in 1919, the IFRC comprises 190-member Red Cross and Red Crescent National Societies, a secretariat in Geneva and more than 60 delegations strategically located to support activities around the world. There are more societies in formation. The Red Crescent is used in place of the Red Cross in many Islamic countries.

The IFRC vision: To inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's Americas Regional Office works in support of 35 National Red Cross Societies. Through its Country Cluster Support Teams and its technical units, it provides coordination, financial and technical support for disaster operations and longer-term development programmes throughout the region.

The mission of the International Federation is to improve the lives of vulnerable people, mobilizing the power of humanity. Its work, for the next five years, is guided by the strategic objectives of the 2020 Strategy:

1. Save lives, protect livelihoods, and achieve an efficient recovery after disasters and crises.
2. Enabling a healthier and safer life.
3. Promote social inclusion and a culture of nonviolence and peace.

At the last Inter-American Conference held in Houston in March 2015, the International Federation and the 35 National Societies of the Americas Region committed to:

- Devote effort to ensure that disaster and crisis management systems are implemented, from the local to the global level.
- Build alliances that will bring us closer to meeting the objectives of the One Billion Coalition for Resilience which address key challenges, such as climate change and rapid urbanization, thus contributing to health, development and strengthening of communities.
- Integrate actions, especially in local structures, aimed at addressing violence, migration and discrimination, and promote social inclusion and the resilience of the most disadvantaged groups within our strategies and policies, through programs and actions designed in accordance with specific needs.
- Ensure the relevance and sustainability of our activities and services for the community under a leadership responsible for the development of its National Society.
- Value volunteering, recognizing the unique transformative capacity of youth, as a pillar of the sustainability of humanitarian actions, ensuring their continuous training and the development of their leadership skills.
- Continually renew to better serve communities and remain relevant, promoting a culture of learning, knowledge transfer, innovation and the use of technologies.
- Position and build strategic alliances with public authorities, civil society, the private sector and the academic sector at all levels of the National Societies of America, strengthening the auxiliary role of the Red Cross to promote our mandate and facilitate it.

Areas of Intervention

- Reduction of risks to disasters
- Shelter
- Livelihoods and basic needs
- Health
- Water, Sanitation and Hygiene Promotion
- Social inclusion
- Culture of peace and nonviolence
- Migration

Response Capacity

- National level: 800,000 volunteers in the Americas of which 1,342 are trained as National Intervention Teams (ENI).
- Regional level: 280 people are part of the Regional Intervention Team (RIT) for coordination and 2,242 volunteers are trained in Damage Assessment and Needs Analysis (EDAN). Regional Response Units (RRU) for implementation support in health, water and sanitation and housing for 5,000 people.
- Offices of country sector groups in Peru, Argentina, Trinidad & Tobago, Haiti and the Dominican Republic, and Central America with headquarters in Honduras and country offices in El Salvador and Costa Rica. Presence of programmatic and operational team in Venezuela.
- Regional Logistics Unit with capacity to send supplies in 24 hours to assist 5,000 families (25,000 people) and 18 professionals from different fields of specialization in Panama, located in the Regional Logistics Center for Humanitarian Assistance.
- Pre-positioned regional mechanism to deliver cash assistance in less than 72 hours through VISA debit cards.
- Global: Field Coordination and Evaluation Teams (FACT), for initial assessment of humanitarian needs; Emergency Response Units (ERU), for implementation of the response; Global Logistics Service (GLS), two Heads of Emergency Operations (HEOps) globally.
- Team of experts in information management at a global level, with remote or face-to-face support (SIMS).

Sector Support

The Department of Disaster and Crisis/Pan American Disaster Response Unit has:

- Regional disaster management coordinators: South America (based in Lima, Peru); Central America (Panama), the Caribbean (based in Point-à-Pitre, Guadeloupe) through an MoU signed with PIRAC of the French Red Cross, and Cuba, Haiti and the Dominican Republic (based in Santo Domingo, Dominican Republic). It also has a Continental Emergency Operations Coordinator based in Panama.
- Regional technical support with a Department of Health (Panama); Shelter in emergencies (Panama); Water and Sanitation (Panama); Livelihoods and CBI (Panama); Planning, Monitoring and Evaluation (Panama and Peru); Migration and Social Inclusion (Panama) and a Migration Cell (Panama).

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For further information on our presence
and what we do in the American
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<https://go.ifrc.org/regions/1>

C. MEMBERS OF INTERNATIONAL NON GOVERNMENTAL ORGANIZATIONS

DIRECTORY OF ORGANIZATIONS





Adventist Development and Relief Agency (ADRA)

ADRA is the global humanitarian organization of the Seventh-day Adventist Church that shows the love and compassion of God.

Through an international network, ADRA delivers humanitarian relief assistance and implements development projects in more than 130 countries around the world and in 27 countries in Latin America and the Caribbean.

ADRA works with people in situations of poverty and difficulty (regardless of their ethnicity, political affiliation, or religious association) by creating fair and positive changes through collaborations and responsible actions.

ADRA believes:

- That through humanitarian acts we make known the just, merciful, and loving character of God.
- That to work with those in need is an expression of our love for God.
- That the compassionate ministry of Jesus is its own abundant motive and reward.
- That we are an agency of change and an instrument of grace and providence.
- That a true equitable partnership with those in need will result in practical and dynamic relationships and sustainable change.
- That age, gender, race, culture, and families enrich the communities with whom we work, and are assets to be respected and affirmed.
- In gender-inclusive participatory development and provides equal opportunity to individuals of differing ethnic, religious, and cultural backgrounds.

- That all people have the same rights to health, education, self- fulfilment and development of their socioeconomic potential.
- That the full utilization of women's capacities is a component of vital importance in the development process of a successful society.
- That all persons, especially children, have the right to a life of opportunity and the freedom to choose their own future.
- That information and inclusive training enables individuals to reach their potential.
- That families and communities are the foundational blocks of personal character and of society.
- That each society must care and manage diligently the natural resources of the world.
- That all resources, opportunities, and advantages are gifts, which must be managed and shared responsibly.
- That integrity at all levels is an expectation of all partners in the development process.

Areas of Intervention

- Water, Sanitation and Hygiene.
- Shelter and distribution of non-food items.
- Protection and psychosocial support.
- According to the context, also food security and livelihoods.
- Disaster risk management and construction of community resilience.

Response Capacity

- National and regional response plans with immediate initial financing mechanisms.
- Global pre-positioning in Dubai and national pre-positioning in some countries of the region.
- Internal roster of regional rapid deployment and global experts in humanitarian response.
- Humanitarian response mobile units in various countries of the region (Argentina, Brazil and soon Chile, Peru and Uruguay).
- National humanitarian response teams trained with regional coordination.
- Trained volunteers for rapid deployment in all countries of the region.

Sector Support

- SPHERE trainers (SPHERE focal point in Brazil, Argentina and Uruguay).
- Trainers in Damage Assessments and Needs Analysis (DANA).

- Trained volunteers in DANA, Kobo toolbox, donations management, psychosocial support.
- Technicians in Water, Sanitation and Hygiene and shelter.

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Child Fund International

Child Fund International is an independent development organization focused on children. We are members of the Child Fund Alliance, a global network of 12 organizations that provides assistance to more than 15 million children in 58 countries. We work with partners in communities across Asia, Africa, the Americas and the United States to change the underlying conditions that prevent children from reaching their full potential.

Child Fund International is a development and protection organization. For more than 70 years, we have helped deprived, excluded and vulnerable children have the ability to improve their lives and the opportunity to become young adults, parents and leaders who generate positive and lasting changes in their communities.

Our Vision

A world in which boys and girls can exercise their rights and reach their potential.

Our Mission

Help boys and girls who live in conditions of deprivation, exclusion and vulnerability to have the ability to improve their lives and the opportunity to become young adults, parents and leaders who generate positive and lasting changes in their communities.

Promote communities whose individuals and institutions participate in the assessment, protection and promotion of the value and rights of children.

Child Fund International in Latin America and the Caribbean has offices in Honduras, Guatemala, Ecuador, Bolivia, Mexico and Brazil and through members of the Alliance in El Salvador, Nicaragua and Peru.

Areas of Intervention

Priority activities:

- Protection of children in emergencies.
- Psychosocial support.
- Education in emergencies.

Secondary activities:

- Health.
- Livelihoods.
- Food Security.
- Water, Sanitation and Hygiene (WASH).

Response Capacity

- Global roster of rapid deployment.
- Regional team, operational specialist in risk and disaster management, focal points specialists in the six priority countries and the rest of the member countries of the Alliance.
- National teams formed and trained.

Sector Support

- Child Fund International is part of the sector groups of Protection and Education at national and regional levels.
- Personnel located in the region are trained in the minimum standards of protection in emergencies, safe and friendly spaces for children, as well as health and nutrition in emergencies.

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Cooperative for Assistance and Relief Everywhere (CARE)

Mission and Vision

We want a world of hope, tolerance and social justice, in which poverty has been overcome and people live with dignity and security. CARE will participate as a global organization and strategic partner in a global movement dedicated to end poverty. We will be recognized throughout the world for our unwavering commitment to the dignity of people. The mission of CARE International is to serve people and families in the poorest communities of the world. We gain strength from our diversity, resources and experience worldwide. We promote innovative solutions and advocate global responsibility. We seek to facilitate sustainable change, for example, by strengthening capacities for self-help, providing economic opportunities, and helping in cases of emergencies.

Humanitarian Mandate

Responding to humanitarian emergencies is an essential part of CARE's work to combat poverty and injustice, and we recognize that emergencies are the cause and effect of both. The goal of the humanitarian strategy is "To be a leading humanitarian agency that has lasting impacts on the needs of poor women, men, boys and girls affected by humanitarian crises and recognized by our specific capacity to reach and empower women and girls in emergency situations."

CARE is committed to respect and comply with internationally accepted common humanitarian standards, such as the Red Cross and Red Crescent Moon Movement Code of Conduct and non-governmental organizations; the Sphere Project: Humanitarian Charter and minimum standards for humanitarian response, Humanitarian Accountability Partnership

(HAP), People in Aid.

CARE is involved in disaster preparedness, response, and recovery, as well as disaster risk reduction and building resilience, including adaptation to climate change in partnership with communities and local, national and regional government entities.

For more information, please go to:

<http://www.care.org> and <http://www.care-international.org>

Areas of Intervention

- Shelter, human settlements, non-food items.
- Water, Sanitation and Hygiene promotion.
- Food safety.
- Reproductive and maternal health.

Response Capacity

- Presence with country offices in six countries in LAC with humanitarian response teams.
- Capacity to respond to large-scale disasters at the global level.
- Expertise in building resilience as well as disaster preparedness.

Sector Support

- Experts available in the four priority sectors at the global and regional levels.
- Quick emergency fund to respond within 72 hours.
- Gender approach in emergencies according to the needs of women, men, girls and boys.

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CARE directly implements programs from its offices in six countries in Latin America: Cuba, Ecuador, Guatemala, Haiti, Honduras, Peru. By using the implementation model through CARE partners, we are currently working in Brazil, Colombia, Venezuela, Mexico.

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Doctors of the World (DOW) (Argentina)

Doctors of the World is an international humanitarian organization in the field of collective health, which belongs to the Médecins du Monde International Network/Doctors of the World (MdM for its Spanish acronym) with more than 30 years of experience and a presence in more than 70 countries. It is an observer member of the Economic and Social Council of the United Nations (UN) and its mission is to provide health and humanitarian action to populations in situations of social exclusion and victims of inequities (socioeconomic, ethnic and gender) in cases of urgency/emergency situations and structural health-disease problems determined by precarious living conditions. Our Delegation in Argentina is the only one present in Latin America and the Caribbean from the MdM Network established with South-South cooperation offices and legal representation in Argentina, Peru, Paraguay, Bolivia, Dominican Republic, Bolivarian Republic of Venezuela and Haiti, and regional projects in Mexico, Colombia and Brazil. Our goal is the full access to the right to health for all people. Our philosophical principles are international solidarity and South-South international cooperation in social medicine for Latin America. Doctors of the World is made up of volunteer health professionals and professionals from other disciplines in the social sciences, public health and epidemiology, whose commitment to civil society is channeled through an organization that tries not only to act promptly against diseases, but also to fight all injustices.

Based in our practice, and acting with total autonomy and independence, Doctors of the World prioritizes in our principles:

- **Humanitarian and direct health action:** Its mission is to provide health and humanitarian action to populations in situations of social exclusion and to victims of all kinds of oppression and social inequities (including those along the lines of social class, gender or ethnicity), whether in urgency/emergency situations or actions on structural conditions of health-disease problems determined by their precarious living conditions.

- **Testimony and Advocacy in Public Policies:** Attest the violation of human rights, primarily the compliance with the right to health for all people. Develop advocacy strategies for public health policies and to strengthen States and universal public health and social security systems.
- **Popular participation:** Strengthen organization and community participation in every action, work or project that we carry out in Latin America and the Caribbean.
- **Capacity building for the State, especially local States:** technical cooperation, research and studies for knowledge production, training of public management teams, co-management programmes, and others.

Our actions are centered on:

1. Emergency projects.

Emergency projects offering concrete and immediate humanitarian action to victims of emergencies and humanitarian crises (armed conflicts, socio-environmental emergencies, etc.).

2. Post-emergency reconstruction projects.

Post-emergency projects can be registered in the extension of emergency projects, or have their own duration. They are centered in the assessment of problems/needs of the affected populations and in the mobilization/social participation to begin mitigation and response before the emergency.

3. Health Planning and Development/Disaster Risk Management and Collective Health Projects.

Health planning projects are long-term actions and seek to generate strategies for overcoming obstacles in order to transform realities, including the consequences of social exclusion and impoverishment, local capacity building, disaster risk management aimed at generating resilience and mitigation, building capacities of, and the institutional response of partners, the State and public health systems.

Areas of Intervention

- Health sector. Primary Health Care in Disasters: Rapid response teams in health (basic health care and epidemiological surveillance).
- Health Promotion, disease prevention, epidemiological surveillance.
- Gender Equality and Intercultural Dialogue in Emergencies and Disasters.
- Comprehensive Disaster Risk Management (DRR) in Health.
- Prevention, preparedness and response to socio-environmental emergencies at the community level and local public health systems, as well as the preparation of contingency plans for communities.

- Networks and community systems for comprehensive risk management in socio-environmental emergencies and prevention-mitigation-response to disasters.
- Early warning systems and epidemiological information at the community level.
- Coordination and management of camps/shelters at the health level.
- Training health professionals and State technicians in international health and humanitarian action, DRR and socio-environmental emergencies.
- Emergencies caused by institutional violence and social conflict in the face of socio-political crises and interruption of the rule of law and democratic processes.

Response Capacity

A quick-response stock and equipment are available for rapid response in each country and within 48 to 72 hours in the countries where we have a presence.

Emergency response

The Interdisciplinary Emergency Operations Team is set up, which is composed of professionals from the public health and social sciences fields.

Our actions are intended to:

- Rapid Response Health Teams (ERRS), with intervention in the first level of primary care, epidemiological surveillance and prevention-promotion.
- Promotion of water and basic sanitation measures.
- Coordination and management of camps/ settlement/evacuation centers, and surveillance and control of epidemics.
- Rapid assessment of problems/needs of affected populations in the Health, Epidemiology and Water and Sanitation Cluster (DANA in Health).

Post-Emergency and Reconstruction Projects

In accordance with the results of needs assessments carried out beforehand, programmes that address the problems and needs detected are developed.

Developing a comprehensive strategy on:

- Primary Health Care and strengthening of the institutional response of local public health systems.

- Training and health education at the community level.
- Strengthening networks and community systems.
- Empowerment and local organization to develop epidemiological barriers through civil protection.
- Environmental health.
- Development of collective actions for sanitation and safe water management.
- Comprehensive Health Surveillance strategy with preventive actions, promotion and protection, and post-emergency epidemiology to avoid epidemic and endemic outbreaks of prevalent diseases.
- Development of promotional and preventive health campaigns in post-emergency contexts.
- Studies and / or research to produce scientific-sanitary knowledge.
- Collective disaster risk management plans for community contingency planning on preparedness and response at the local community and institutional levels.

A comprehensive methodology is prioritized in prevention, preparedness as well as in disaster response. In the event of a crisis, a cross-cutting perspective of intercultural dialogue, gender equity and community participation is implemented using Workshop Techniques, Problematization and local Focus Groups. This helps to develop community epidemiological baselines and health information generated by social actors to measure the impact and effectiveness of the actions/operations of the project.

Sector support

- In Haiti: Member of the Board of Health (Leogane commune), Roundtable for Response to Cholera of the Departmental Health Directorate of the Ministry of Public Health and Population in the Center Department and the National Cholera Response Roundtable. Member of the Technical Committee of OPS-OCHA-UNICEF.
- In the Dominican Republic: Member of the Country Technical Humanitarian Team, and of the Disaster Risk Reduction Forum.
- In Argentina: Member of the Civil Society Advisory Council of the National Secretariat of Civil Protection and Member of the Disaster Risk Reduction Platform of the Ministry of Foreign Affairs.
- In Paraguay: Link with the Emergency Department of the Ministry of Public Health and Social Welfare.
- Member of the Latin American Association of Social Medicine (ALAMES for its Spanish acronym) and Member of the International Health Working Group of the Latin American Council of Social Sciences (CLACSO for its Spanish acronym).

- Regional coordination in UNASUR's (South American Union of Nations) International Health Commission of Citizen's Participation Forum.
- Coordination of the Disasters Risk and Public Health Emergencies Observatory in Argentina and the Dominican Republic together with FLACSO and CLACSO.
- Member in charge of training Venezuela's Disaster Risk Management and Collective Health teams at the Gabaldon's Institute of High Studies of the Ministry of Popular Power for the Health of Venezuela.

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Doctors of the World (DOW) (Spain)

Doctors of the World is an independent association that works to implement the right to health for all people, especially for vulnerable, excluded populations or victims of natural disasters, famines, diseases, armed conflicts or political violence. Our projects are carried out both in Spain and in 19 countries across Asia, the Americas, Africa, the Middle East and Europe. Volunteers and professionals who are part of our organization have as their main mission to work to achieve compliance with the fundamental right to health and the enjoyment of a decent life for all persons.

We do not want to create parallel assistance systems, but to achieve that all people enjoy the right health conditions, as is their right.

In addition to serving people whose rights are violated, we denounce the reasons that cause injustice and we promote actions that exercise pressure on governments to reverse these situations.

The principles of association, independence, cooperation and transparency guide the values and governance of our organization.

We understand transparency and accountability as an exercise of responsibility and commitment towards our social base, donors, local partner organizations and civil society for and with which we work, as well as towards society in general. This is a basic element for promoting greater participation and involvement of those who are part of the organization.

Doctors of the World is an association directed by its partners and societies, which participate voluntarily, contributing to its economic sustainability and strategic decisions on the direction of the organization.

Areas of intervention

- Programs to respond to the needs of migrants in Central America.
- Access to health for indigenous populations.
- Response to epidemic and climate emergencies (earthquakes, hurricanes, floods, volcanic eruptions) typical in the LAC region.

Response capacity

- As the International Doctors Network of the World, we have stocks and equipment available for rapid response in each country. Within 48 to 72 hours, we can deploy specialized teams from Spain or internally from within the LAC region.

Sector support

- Member of the Voluntary Organizations in Cooperation in Emergencies (VOICE) <https://ngovoice.org/our-members>
- Member of the Start Network <https://startnetwork.org/>
- Member of AECID's Start Team (EMT)

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Habitat for Humanity

Driven by the vision that each person deserves a decent place to live, Habitat for Humanity began in 1976 as a grassroots movement on a community farm in Southern Georgia, United States. The Christian housing organization has since grown into a global non-profit leader working in nearly 1,400 communities across the US and in more than 70 countries. The owners of a Habitat home are not mere spectators, but rather actively participate in the housing solution. Many work with volunteers, use a custom loan or other relevant methods. Families and people in need of a hand, partner with Habitat for Humanity to build or improve a place they can call home. Through financial support, volunteering or voicing support for affordable housing, everyone can help families achieve the strength, stability and self-sufficiency they need to build a better life for themselves. Through housing, we empower people. For more information: visit habitat.org/LAC

Vision

A world where each person has a decent place to live.

Mission

Habitat for Humanity brings people together to build homes, communities and hope, and thus show the love of God in action.

Our work

- We provide low-cost housing, either through the construction of new homes or the improvement of existing houses, with the frequent help of volunteers.
- We offer technical assistance on housing by training families to learn how to build, maintain and pay for decent housing.

- We foster innovative housing microcredit opportunities by promoting customized financial solutions for low-income families.
- We promote the cause of decent housing by organizing public activities and influencing policies that generate easier access to housing.
- We support disaster preparedness and response, assisting communities to take preventive measures or helping them rebuild their environment.

Habitat for Humanity opened its doors in Latin America and the Caribbean for the first time in 1979. We are currently building capacity, stability and self-sufficiency in 16 countries in the region.

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(NOTE: Please include the regional team in national communications for respective follow-up).

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HIAS

HIAS works around the world to protect refugees who have been forced to flee their homelands because of who they are, including ethnic, religious, and sexual minorities. For more than 130 years, HIAS has been helping refugees rebuild their lives in safety and dignity.

HIAS has a presence in Latin America, the United States, Africa, the Middle East and Eurasia.

Conflicts around the world have forced over 20 million people to flee their homelands due to persecution because of who they are or what they believe.

Despite having typically left everything behind – including homes, families and jobs, refugees find ways not just to survive but to thrive.

HIAS helps refugees find safety, freedom and stability. Our work is guided by Jewish values and the Jewish community's shared history of forced migration.

Through innovative community-based programs focused on legal protection, psychosocial support and livelihoods assistance, HIAS staff around the world work in 12 countries to protect refugees and help them utilize their inherent capabilities to improve their lives.

Areas of intervention

- Protection
- Livelihoods
- Psychosocial care

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NORWEGIAN
REFUGEE COUNCIL

Norwegian Refugee Council (NRC)

The Norwegian Refugee Council (NRC) works to protect the rights of displaced and vulnerable persons in times of crises. Through our programs, we provide assistance in order to respond to immediate humanitarian needs, prevent new displacements and contribute to lasting solutions.

Through our advocacy, we make efforts to ensure that human rights are respected and lasting solutions are achieved. Through our permanent response teams, we provide experience as a strategic partner of the United Nations, as well as other national and international actors.

We respond during situations of armed conflict and we commit ourselves in other contexts where our competence provides added value. We are an organization that bases its work on a rights approach and is committed to the principles of humanity, neutrality, independence and impartiality.

Response Capacity

Each country office usually responds with local resources, so it will depend on the area of intervention.

At the global level, and depending on the emergency and the availability of resources, we have personnel available, with 72-hour notice, to participate in emergency relief operations anywhere in the world. These Emergency Response Groups are at the disposal of the United Nations System and reinforce the cooperation between the Norwegian Refugee Council and the UN.

Sector Support

- NRC is part of several Clusters at the global level (Protection, Coordination and shelters).
- At the regional level, NRC is part of the REDLAC Protection Group.
- At the national level -Colombia- NRC is part of the Cluster for Protection and Education.

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OXFAM

OXFAM Internacional

OXFAM International is a confederation of 19 non-governmental organizations. Together, they work towards a world in which everyone can live with dignity, have access to basic services, have their basic rights respected and have control over their own lives. Together we contribute to achieving Our Vision of “a world without poverty”.

The framework of our work is a rights-based approach, summarized in five main objectives which help us to express those rights in practical terms through our work:

- The right to sustainable ways of life.
- The right to basic social services.
- The right to life and security.
- The right to be heard.
- The right to have an identity.

Declaration of the OXFAM Humanitarian Mandate

The objectives of any humanitarian programme are to minimize and alleviate the suffering of those affected by humanitarian crises with the intention of saving lives and increasing community resistance to future disasters. This applies both to natural disasters and those caused by human action, and to the chronic and rapid occurrence of crises.

OXFAM works with other actors to ensure that basic human needs are met and that the rights of people affected by disasters are respected. Whenever possible, we support national governments and hold them accountable in this regard.

Areas of Intervention

- Water and sanitation.
- Promotion of hygiene and health.
- Food security and livelihoods in emergencies.
- Emergency shelter.
- Protection.

Response Capacity

At a global level, we help people affected by natural disasters and trapped in conflicts by providing water suitable for consumption, food, sanitation and protection. Thus, we are currently responding to more than 30 emergency situations, providing vital help to those who need it most. Furthermore, we work to ensure that policy makers, both local and international, promote the necessary changes to improve the living conditions of those most affected during crisis situations.

In the countries where OXFAM works, there are personnel with experience in disaster risk reduction, emergency preparedness and response. In addition, there is an emergency stock in each country and an additional stock in Panama for rapid deployment of humanitarian material in emergency situations in any country in Latin America and the Caribbean.

In countries where there is no Oxfam presence, there are regional humanitarian teams located in different countries of the region that will respond to emergencies in those countries when deemed necessary and pertinent. In Latin America and the Caribbean, there is the Resilience Coordination and the Humanitarian Regional Unit with a specialist in Water and Sanitation, in preparation and response, and one humanitarian influence Officer. It also has a Humanitarian Roster with a wide variety of professionals with diverse specializations (Resource Mobilization, Information and Communication, Coordination, Logistics, Humanitarian Advocacy, Protection, rights, among others) to support countries facing humanitarian crises.

In the Americas, we are working regionally on two humanitarian crises (CAT2): The Venezuelan Migration Crisis and the drought in the Central American Dry Corridor. In addition, the country offices support humanitarian crises (CAT 3), such as the earthquake in Mexico in 2017, the eruption of the Volcano of Fire in Guatemala, landslides and floods in Colombia and Peru, and others.

Sector Support

OXFAM is part of several clusters at the global, regional and national levels (Water-Sanitation-Hygiene, Protection, Emergency Food Safety and Logistics)

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Plan International

Plan International is an independent organization for development cooperation and humanitarian action committed to the rights of children and to ending child poverty. We work for a just world that promotes the rights of children and equality for girls. We involve people and partners in order to: i) Empower boys, girls, young people and communities to make vital changes which address the structural causes of discrimination against girls, exclusion and vulnerability; and ii) Promote change in practices and policies at the local, national and global levels through our reach, experience and knowledge of the realities faced by boys and girls.

With more than 80 years of experience, Plan International is one of the most recognized international organizations in the promotion of children's rights. As of 2017, Plan International has proposed to take actions so that 100 million girls can learn, lead, decide and thrive globally.

The rights of boys, girls and young people with whom we work at the grassroots level constitutes our starting point. Our approach to community development focused on children guarantees the necessary social and economic resources and strengthens resilience.

We work with communities to encourage positive action from local leaders. We seek to influence national and international laws, policies and budgets to promote the rights of children and equal opportunities for girls.

Our strategy to achieve meaningful change for girls and boys. We take a comprehensive approach to achieving the objectives of sustainable development, with a comprehensive vision of development and humanitarian action.

In Latin America and the Caribbean, Plan International has programmes with national and local offices in Haiti, the Dominican Republic, Guatemala, Honduras, El Salvador, Nicaragua, Colombia, Ecuador, Brazil, Peru, Paraguay and Bolivia. It has a regional office in Panama City, Panama.

Areas of Intervention

In line with its global strategy, Plan International will focus its work on six areas in which it is expected to distinguish itself as a powerful driving force over the next five years:

- Inclusive education and quality.
- Skills and opportunities for youth employment and entrepreneurship.
- Girls, boys and young people as active drivers of change.
- Health, and sexual and reproductive rights of girls and young women.
- Early childhood development.
- Protection of gender sensitive children.

Plan International's humanitarian action programmes will maintain a focus on these six distinct areas, recognizing and incorporating the challenges and requirements of each humanitarian action and complying with the Essential Humanitarian Standards with regard to quality and accountability:

- Education in emergencies.
- Skills and opportunities for employment after disasters and conflicts.
- Girls, boys and young people as active forces of change in disaster risk management.
- Health and sexual and reproductive rights in disasters and conflicts.
- Early childhood development in emergencies.
- Protection of children in emergencies.

Response Capacity

- Internal list of global rapid deployment with approximately 170 members on issues of Education in Emergencies (EiE), Child Protection in Emergencies (CPIE), WASH, Food Security and Nutrition, cash transfers and operational support areas.
- Regional team formed by a regional chief of disaster risk management and focal points in the 12 countries where we work in the Americas.
- Teams trained in psychosocial support in Peru, Bolivia, the Dominican Republic, El Salvador and Honduras.

Sector Support

- Plan International is part of the Education and Protection Sector groups at the regional and national levels.

- It has a CHS trainer, three trainers in ESFERA, two INEE trainers, two trainers in EiE, two trainers in CPIE, a needs assessment trainer and an IT satellite communications trainer.

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Bridging the Gaps



RET International

RET International is an independent, impartial, non-partisan organization, with no religious or political affiliation, headquartered in Geneva, Switzerland with regional representation for Latin America and the Caribbean in Panama. Founded at the end of 2000, RET works with a firm belief and deep trust in the potential of youth. It promotes favorable conditions for the protection of young people and women in crisis situations and offers them tools to develop necessary life skills. In this way, it encourages them to become pillars for their families and actors of positive social change in their communities.

RET International is committed to assisting communities to meet the needs of children, adolescents and young people in conditions of vulnerability due to displacement, violence, armed conflicts and natural disasters by incorporating an expanded approach to rights and response to diverse socio-cultural factors such as discrimination, exclusion, gender violence, marginalization, exploitation and child labor.

RET is present in Belize, Colombia, Costa Rica, Ecuador, Mexico, Panama and Venezuela, in support of the governments and agencies of the United Nations. It works with a variety of local, national and international networks and actors to reduce the gaps between humanitarian and development needs.

RET seeks to ensure that young people enjoy protection, have access to relevant and quality education (formal or non-formal), and are able to participate actively as autonomous and responsible citizens of the world. RET develops programmes for the strengthening of educational systems in formal and non-formal education, education in emergency situations, risk reduction, occupational orientation for young people, accompaniment in productive and entrepreneurial activities, prevention of violence, psychosocial support promoting life skills, teacher training, preparation of young people to enter university as well as management for the development of public policy, mainly, fostering the active participation of communities, with gender perspective and human rights approach.

Areas of Intervention

- **Education in emergencies:** by developing actions focused on strengthening the education system, capacity development, risks reduction in the preparedness, response and post-emergency phases.
- **Early recovery:** by developing protection mechanisms, and recovery of livelihoods. Disaster risk management: by building the capacities of the communities and governments at local and national levels to increase resilience.
- **WASH:** bringing community work methodologies that promote measures of water sanitation and individual/ family hygiene during emergency situations and the implementation of actions to access safe water in the communities affected by disasters and crisis.
- **Health:** by implementing collaborative strategies to treat transmissible and non-transmissible diseases, as well as providing supplies.
- **Food security:** through strategies for family care, through production and agricultural solutions, cash transfers and food kits.
- **Prevention of violence:** mainly through the promotion of life skills, youth initiatives, communication strategies and psychosocial support.

Response Capacity

In Risk Management

- Human teams and methodologies for the execution of actions to develop skills and operational skills in the education sector, with youth initiatives and in communities, to build capacities and execution of public policies focused on reducing the impact of damaging events, from an inclusive approach and rights.
- Training, with emphasis on youth organization, to increase the levels of resilience, prevent damage-generating events, mitigate their impact and increase their response capacity.
- Inter-institutional partnerships for risk management in the education sector.

In the response

- Humanitarian teams to assess needs and the response of the education, protection, psychosocial support and livelihoods sectors.
- Methodologies for rapid and thorough identification of humanitarian needs.
- Methodologies for the implementation of education in emergencies.

In recovery

- Humanitarian teams for comprehensive evaluation of the affected education sector by emergencies or disasters, and for the preparation and execution of projects aimed at reconstruction and rehabilitation of the educational infrastructure and its provision.
- Humanitarian teams for comprehensive evaluation of livelihoods affected by emergencies or disasters.
- Methodologies for the implementation of emergency employment programs and productive nano-projects.

Sector Support

- Active member of the group for disaster risk management in the Education Sector for Latin America and the Caribbean.
- Member of the Protection and Early Recovery Cluster.
- Active member and co-leader of the Coalition for the Resilience of Childhood and Youth in Latin America and the Caribbean – CORELAC (for its Spanish acronym).
- Personnel located in the region trained in Sphere Standards, INEE / EIE, Protection, Livelihoods, DANA and CPI.
- DRR experts with a focus mainly on youth, education in emergencies and psychosocial support.

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Save the Children

Save the Children

Save the Children is an international non-governmental organization focused on children. Our Vision is a world in which all children are assured the right to survival, protection, development and participation.

Our mission is to promote significant advances in the way the world treats boys and girls to generate immediate and lasting changes in their lives.

Save the Children was founded in 1919 by Eglantyne Jebb in England to feed boys and girls affected by the famine of the First World War. In 1924, the League of Nations adopted the Charter of the Rights of the Child drafted by Eglantyne Jebb, which formed the basis for the Declaration of the Rights of the Child.

During the Second World War (1939-1945), Save the Children responded with humanitarian aid directed to affected boys and girls. Since then, we continue to work in humanitarian response during and after emergencies.

Currently, Save the Children has a presence in 120 countries, 28 member organizations and six regional offices, which work together to assist with humanitarian aid and development programs.

In humanitarian intervention, more specifically, Save the Children is committed to reduce the vulnerability of boys and girls to humanitarian crises, ensure their right to survival and development after a crisis, and provide support for the needs of children and their families in order to achieve rapid recovery and restoration of their lives, dignity and opportunities.

Save the Children, together with UNICEF, leads the global education coordination mechanism during emergencies (EiE).

Save the Children in Latin America and the Caribbean has offices in Mexico, Guatemala, the Dominican Republic, Honduras, El Salvador, Nicaragua, Haiti, Colombia, Peru and Bolivia. We also work with local partners on projects throughout the region.

Areas of Intervention

The humanitarian response proposed by Save the Children is one that is based on the inter-sectoral approach. This includes actions in the areas of:

- Education in Emergencies (resilience development, preparedness, and response).
- Protection of boys and girls in emergencies and psychosocial support.
- Health and nutrition.
- Shelter and distribution of non-food items.

Depending on the context, WASH, Livelihoods and Food Security actions are also included.

Response Capacity

- Global rapid deployment roster with 500 experts in humanitarian response.
- Regional initial response group (IRT) with more than 20 experts in humanitarian response.
- Humanitarian focal points in each of the countries of intervention and a regional coordination structure.
- Multi-sector response capacity.

Sector Support

- Co-leader of the sector regional education group, EiE.
- Staff located in the region trained in Sphere, INEE/EiE, DANA/MIRA Protection, safe and friendly spaces for children, health and nutrition in emergencies.
- Three trainers in Sphere.
Two cluster coordinators (one for the education sector and one for the early recovery sector).
- A Trainer of Trainers in INEE.
- A trainer in ARC Modules Protection of Children in Emergencies.

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TECHO International

TECHO is an organization working in 19 countries across Latin America, which seeks to overcome the situation of poverty that millions of people living in urban slums face, through the joint action of its inhabitants and volunteers and other actors throughout the region.

Vision

A just, egalitarian, integrated and poverty-free society in which all people can fully exercise their rights and duties, and have opportunities to develop their capacities

Work model

It focuses on the elaboration of projects focused on housing and habitat, related to regularization of the land, housing quality, access to basic services and construction of community infrastructure. TECHO's work with communities focuses on community participation and empowerment and consists of the following steps:

- **Start:** As a result of the assessment of zones or territorial units, in addition to the route and direct dialogue with the inhabitants of settlements, we determine in which settlements TECHO will work.
- **Working table:** Volunteers and settlement inhabitants generate a constant space where they reflect and make decisions about the interests of the neighborhood, design a plan of action that enhances community capacities and offers improvements for the identified problems.

- **Action:** Initiatives promote the link between the population and volunteering, based on participatory and organized work. Here, housing and habitat projects, such as community classrooms, education workshops, paving streets, emergency housing and others, become a reality.
- **Evaluation:** Allows us to assess the progress and results of our work together in order to decide on the renewal or finalization of the process with the community.

TECHO in emergencies

We contribute with the generation and collection of information in an efficient way and with our experience in projects of reconstruction and relocation of housing and community infrastructure.

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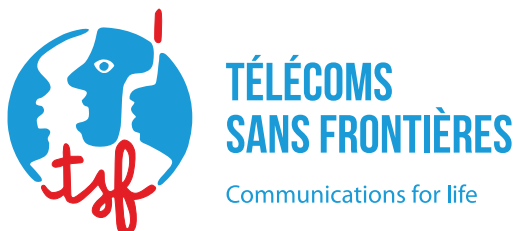
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Télécoms Sans Frontières

Télécoms Sans Frontières (TSF) is the first humanitarian NGO specializing in the use of telecommunications and new technologies in emergency situations.

TSF responds to various types of natural disasters and humanitarian crises, such as armed conflicts, population displacements, food insecurity, loss of school capacities, etc., providing satellite communications and technological solutions to both affected populations and the humanitarian actors who assist them.

With three operational bases and a permanent surveillance system, the response teams can intervene anywhere in the world in less than 48 hours and quickly install communication centers, telephone operations and Internet access points in different possible scenarios.

In the long term, TSF uses its knowledge and technical capacities to develop technological and telecommunications tools to support projects in various fields of action, which include protection and assistance of isolated or marginalized populations, reducing the digital divide and contributing to education and skills development.

Areas of Intervention

Global level

- Support the coordination of rescue teams through satellite telecommunication equipment.
- Supporting partner of the United Nations Disaster Coordination and Assessment of Emergencies (UNDAC) team.
- Support affected populations with humanitarian calls via satellite telephones and Internet access points.
- Build capacities of humanitarian organizations and government institutions.

Response Capacity Latin America and the Caribe

- Satellite and computer equipment and technical personnel pre-positioned in the Americas base in Mexico for emergency response in less than 48 hours.
- Technical support of satellite equipment, computer and technical staff from its headquarters in France and its base in Asia in cases of major disasters.

Global level

- Uniform capabilities worldwide thanks to the deployment capacity of its headquarters in France and its regional bases in the Americas and Asia.
- Sector support at the global level.
- First response in the telecommunications cluster.

REGIONAL RESPONSE

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World Animal Protection

World Animal Protection aims to create a world where animal welfare matters and cruelty to animals ends. The organization has consultative status with the United Nations and the Council of the European Union. At World Animal Protection we use our collective skills and knowledge to empower individuals, organizations and governments to transform the lives of animals. With operations in more than 50 countries, we create positive change by pioneering solutions to end animal suffering and exercise leadership at the local level to improve the lives of animals through direct work with communities and owners.

In the area of Disaster Management, World Animal Protection has more than 55 years of collective experience around the world protecting animals, and the people who depend on them, from disasters. Protecting animals should be an integral part of any effective response to disasters given the enormous dependence of the vast majority of poor people in the world on animals for their sustenance and food security.

Through agreements with local and national governments, non-governmental organizations (NGOs) and communities, we work to offer a world-leading specialized response to emergencies, and a risk reduction and preparedness planning to ensure the implementation of effective solutions for both animals and people.

In Latin America and the Caribbean, through our regional office in Costa Rica, we have led processes of disaster risk reduction and training in emergency preparedness for official institutions and the private sector in Costa Rica, Colombia, Argentina, Mexico, and currently, in Jamaica and Panama.

Areas of Intervention

- Food security and the assurance of survival through the coordination, control and management of livestock affected by disasters of natural origin.
- Provision of medical attention, food and veterinary inputs for production and companion animals in emergency situations.
- Design and implementation of prevention and preparedness programs for response and risk reduction, in rural and urban areas, according to the United Nations Office for Disaster Reduction (UNISRD)
- Public Mobilization campaigns to raise awareness among owners and producers about the value and need to prepare and prevent the loss of their animals due to disasters, as well as to request that governments include these animals in their plans and national risk management policies.

Response Capacity

- Emergency assistance program in communities affected by emergencies of natural origin.
- Veterinary Emergency Response Units (VERU teams) based in Costa Rica, Mexico and Colombia, with deployment capacity for regional and national travel.
- Do not have supplies in stock available.

Sector Support

- Trainers in animal handling in disasters for the region.
- Trainers in Standards and Guidelines for Livestock Interventions in Emergencies (LEGS program).
- Online trainers on issues of livestock disaster preparedness and prevention (Online course PREPVET).

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World Vision International

World Vision is a Christian Organization of humanitarian aid, development and the promotion of justice, dedicated to working with children, families and communities to reduce poverty and injustice. World Vision serves all people, regardless of race, religion, ethnic group or gender.

Since 1950, World Vision has helped millions of boys, girls and families, providing emergency support to those affected by natural and social disasters; creating long-term solutions within communities to fight poverty and promote justice. Motivated by our Christian faith, World Vision is dedicated to work with the most vulnerable people in the world, regardless of religion, race, ethnic group or gender, as a sign of God's unconditional love for all people. There are no other conditions linked to the support we offer more than the human need to express and receive solidarity.

Areas of Intervention

Humanitarian Affairs and Emergencies

People whose lives are in danger due to disasters or conflicts require immediate and professional help. Even though the conditions in such crises are often adverse, World Vision acts quickly to achieve rapid results through its development programs, if they are already established in the area of the disaster, and in cooperation with other agencies supplying humanitarian assistance. World Vision works together with local, national and international partners; pays immediate attention to economic recovery, and promotes reconciliation as a means to achieve peace. In addition, it prepares local communities to face emergencies in areas prone to disasters and helps to develop skills in order to restore and improve the quality of life of people.

World Vision works internationally in five continents providing basic necessities and protection to thousands of girls, boys, men and women without a home due to war,

AIDS or exploitation. During the last years, World Vision faced great challenges in the face of natural disasters and violent conflicts. To mitigate the impact of these tragedies, World Vision delivered emergency aid to the victims of hurricanes, extended famines, droughts, economic collapses, wars, floods, tsunamis and other scourges that have hit the world recently.

Transformational Development

World Vision defines Transformational Development as the process and actions by which children and families move towards a life full of well-being with dignity, justice and hope. The principles that Transformational Development seeks to realize are:

- Empowerment and community participation
- Sustainability
- Holistic
- Mutual transformation

To generate the fullness of life of a girl or a boy is central to the Transformational Development program. As a result, the community, with the support of World Vision, develops initiatives that promote agricultural production, water projects, education, development of microenterprises and promotion of justice, which, taken together, have an impact on children. To begin work in a community, World Vision, together with its members, reflects on their needs, identifying their problems, their potential and seeking solutions that are sustainable and compatible with their lines of work.

Most programs are developed in the most in need areas of developing countries. Other programs also serve low-income people living in cities and the indigenous peoples of industrialized nations.

We promote justice

World Vision is an organization committed to sustainable development from a rights perspective, basing its work on the Universal Declaration of Human Rights, the Convention on the Rights of the Child, the Convention on the Elimination of All Forms of Discrimination Against Women, among others.

In Latin America and the Caribbean, we make joint efforts with other key actors, aspiring to become a region that, within a framework of equitable international relations, is characterized by its fair societies. Fair societies are societies with equality, which value, promote and respect diversity; where human rights are respected and governments are fully

democratic and committed to eradicating poverty and governing economic systems that benefit everyone.

Response Capacity

Pre-positioning strategy

Each of our national offices has a strategy for handling donations in emergency situations, humanitarian logistics and distribution networks, in coordination with Civil Protection/Defense organizations.

There are personnel trained in the management of the Humanitarian Supply Management System (LSS-SUMA).

The region has a full warehouse of humanitarian supplies in Denver, United States, and a branch in Panama, which allows us to respond within the first hours of emergency situations following the situation reports (DANA) that are prepared in each Emergency Operations Center.

Regional Rapid Response Team

There is a team of specialists in various sectors (logistics, DANA, WASH, communications, finance, child protection, in kind donations, food security), and the Emergency Management System (EMS) is used as a structure model for regional/national teams.

Regional Strategy for Capacity Building in Disaster Risk Reduction

A strategy of capacity building is developed in the 14 national offices in permanent coordination with key partners, such as Civil Protection/Defense, the Coordination Center for the Prevention of Natural Disasters in Central America (CEPREDENAC for its Spanish acronym), the Red Cross, USAID Regional Office (OFDA), churches, firefighters and other agencies, including the World Food Program (WFP), the United Nations Development Program (UNDP), the United Nations Children's Fund (UNICEF) and the Pan American Health Organization (PAHO), all of whom participate in this process through their respective capacities and experiences.

Minimum Standards of the Sphere Project, Code of Conduct (CC) and Humanitarian Charter (HC)

Our personnel are periodically trained in the use of the Minimum Standards of the Sphere Project, Essential Humanitarian Standards (HAP), the CC, HC and other humanitarian protocols in order to guarantee the observance of these humanitarian standards during humanitarian operations.

Corporative security

Each national team has security specialists, whose responsibility is the assessment of security in the field. A close relationship is maintained with security officers in the countries.

Damage Assessment and Needs Analysis

Within our national teams, World Vision has personnel trained in operational DANA as well as at the decision-making level (OFDA), to integrate the interagency teams in humanitarian operations in the field, in coordination with the UNETT teams (sector groups).

Protection of Children in emergency situations

These expert tasks are coordinated with the agencies that ensure the rights and protection of children and the Civil Protection/Defense teams in each country. We have trained personnel in this area in each country.

Geographic Information Systems (GIS)

Each of our National Offices makes use of GIS for the georeferencing of the programs and projects that World Vision promotes. It is also used as a management tool for decision making within the Emergency Operations Centers through the generation of information products. A Memorandum of Understanding is maintained with the ESRI company at the global level and each National Office maintains trained personnel in this area.

Volunteer program

As part of the capacity building efforts in our 14 National Offices, a systematic training program is promoted for young volunteers who come from universities, churches, civil society, Scout Movements and others.

Sector Support

- Humanitarian Affairs and Emergencies.
- Humanitarian Logistics - Pre-positioning strategy regionally and by country.
- Community Development.
- Promotion of Justice.
- Protection of children in emergency situations.
- Communications and Marketing.
- Economic development.
- Information technologies.
- Community Resilience
- Food security
- Support to formal and non-formal education.
- Volunteering.

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NATIONAL PRESENCE

We work in 14 countries (**Mexico, Guatemala, El Salvador, Honduras, Nicaragua, Costa Rica, Haiti, Dominican Republic, Colombia, Ecuador, Peru, Bolivia, Chile and Brazil**) with approximately 594 projects. Our work reaches a radius of action benefiting a little more than 800,000 sponsored boys and girls in about 4,500 communities. In total, approximately 10 million people are directly and indirectly benefited throughout the region.

World Vision is present and has been working for 40 years in 14 countries in Latin America and the Caribbean. Bolivia, Brazil, Chile, Colombia, Costa Rica, Ecuador, El Salvador, Guatemala, Haiti, Honduras, Mexico, Nicaragua and Peru where it carries out its work.

D. SPECIAL GUESTS

DIRECTORY OF ORGANIZATIONS





DHL Disaster Response Team (DRT)

Mission

The Disaster Response Team works at the airport closest to the area affected by the disaster, and is responsible for handling air freight arriving on charter flights and to prevent bottlenecks at airports.

Functions

- Organize the transfer of humanitarian supplies from aerial containers to standard wooden crates.
- Prepare and manage a professional warehouse at airports, which includes the sorting and inventory of supplies.
- Organize the loading of humanitarian supplies in vehicles for transportation.

Areas of Operation

The global DRT network consists of three teams that are assigned to a specific region. A team is located in Singapore for operations in Asia Pacific. A second team in Panama provides services to Latin America and the Caribbean, while the third team based in Dubai covers the regions of the Middle East and Africa.

Sectorial Support

Warehouses, airports.

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European Civil Protection and Humanitarian Aid Operations (ECHO)

The European Commission (EC) is one of the largest humanitarian donors in the world. Its Directorate-General for Civil Protection and European Humanitarian Aid Operations (ECHO), under the responsibility of European Commissioner Christos Stylianides, is mandated to save and preserve human life in emergency situations resulting from natural or man-made disasters (wars, conflicts).

The assistance provided by the Commission is carried out through partner organizations, which include: United Nations humanitarian agencies, non-governmental organizations (NGOs), and the Red Cross and Red Crescent Movement. Humanitarian aid provided by the EC is based on the humanitarian principles of humanity, impartiality, independence and neutrality.

DG ECHO finances humanitarian operations. Its assistance is adapted to the local context, covering the needs of the most vulnerable and evolving according to needs. The financing tools vary depending on the type of crisis as well as the duration of the period in which assistance is needed, ranging from emergency response funds to humanitarian implementation plans for long-term crises.

Financing of all humanitarian sectors: food assistance/nutritional support, health, shelters, non-food items, water, sanitation and hygiene, recovery of livelihoods, protection, logistics and coordination, disaster preparedness and risk reduction.

Areas of Intervention

- Donor with interventions in all humanitarian sectors.
- Response Capacity
- Ability to deploy field missions and assessments immediately.
- Quick emergency financing mechanisms.
- All the countries of the region are assigned an Office and a Technical Assistant.
- There is also a regional office to provide support and sector expertise

Sector Support

There are sector experts in the regional office for: Water and Sanitation, Resilience/Disaster Risk Reduction and Rapid Response.

Humanitarian coordination mechanisms or technical capacities are financed according to needs.

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The Spanish Agency for International Development Cooperation (AECID)

The Spanish Agency for International Development Cooperation (AECID) is a public law entity under the auspices of the Ministry of Foreign Affairs and Cooperation, and the body in charge of Spanish policy for the management of international cooperation for development. Its purpose, according to its Statute, is the promotion, management and execution of public policies of international cooperation for development aimed at the fight against poverty and the achievement of sustainable development in developing countries, particularly those included in the four-year Master Plan.

The General Objectives of the Spanish policy of humanitarian action are to contribute to the improvement of the situation of populations affected by humanitarian crises through prevention, emergency assistance, early rehabilitation and reconstruction; to strengthen the Spanish system of prevention and response, as well as incidence and awareness; to ensure respect for space and humanitarian principles; to guarantee the protection of victims and their access to assistance, with a particular focus on vulnerability reduction and capacity building; to engage in cooperation with beneficiary populations and partner countries in a way that does not compromise the development process; and to articulate and contribute to global humanitarian action. AECID's Office of Humanitarian Action (OAH for its Spanish acronym) has the responsibility of managing and executing official humanitarian action in accordance with the Master Plan, and to coordinate the capacities of the State Administration.

AECID's regional action is framed in the 2018-2019 Humanitarian Strategy for Latin America and the Caribbean, with three main focuses: (i) disaster prevention and response with emphasis on local capacity building; (ii) assistance and protection to displaced and vulnerable persons in Colombia and Venezuela; and (iii) assistance and protection of displaced persons as victims of other forms of violence in Northern Central America and Mexico.

Areas of Intervention

Operational priorities:

- Response approach based on needs assessment.
- Concentration of action in a set of specific Sectors.
- Assistance based on the history of vulnerability in beneficiary populations, with special attention paid to women, children, and persons with disabilities
- Operational and financial coverage of the response.
- It strives to improve humanitarian access and the safety of the affected population.
- The response is made in accordance with international appeals and/or declarations of emergency.
- We work mainly through international and local partners with a permanent presence and recognized capacity.

The OAH focuses its attention mainly on the following sectors or clusters:

- Protection
- Health
- WASH
- Food Security and Nutrition

Response Capacity:

AECID has the responsibility and the mandate to coordinate and lead the response to humanitarian emergencies. The current regulatory framework gives importance to direct action and advocates for an increase in logistics capacity.

From the onset of a crisis or a disaster, AECID follows up the situation and collects, analyzes and manages information in close coordination with all actors involved in the response. In this scheme, the launch of an international emergency appeal by the authorities of the affected country, or the UN on its behalf, is essential.

Depending on the circumstances, and taking into consideration issues such as local response capacity, needs assessment and coverage by different actors and donors, or the added value of the response, different types of actions may be chosen:

- Financing through national or international organizations.
- Activation of emergency agreements signed with specialized NGOs.
- Funds to purchase humanitarian material of first necessity locally.
- Start-up of a direct operation (sending humanitarian material and/or technical equipment).

AECID has been working on the design, development and improvement of its disaster response mechanisms and, therefore, on strengthening its logistics capacity. In this sense, Humanitarian Logistics Centers (CLH) are available to streamline the mechanisms and response time in case of disasters and ensure predictability when implementing humanitarian operations.

Since 2005, the AECID has a Humanitarian Logistics Center located at Torrejon de Ardoz Air Base (Madrid), in a space provided by the Ministry of Defense, which allows us to respond simultaneously to more than one crisis without encountering problems. In 2008, the Spanish Cooperation's Humanitarian Logistics Center (CLH) in Latin America was inaugurated in Panama. The CLH (for its Spanish acronym) in Panama allows for the maximization of Spain's bilateral humanitarian response in the region, both in terms of operational cost and response time.

In order to strengthen its response capacity, Spain has been part of the United Nations Humanitarian Logistics Centers Network (UNHRD) since December 2011.

Other initiatives include the design and management of the bases of operations within the framework of the operations and the computer app for emergencies team management.

OAH works on the elaboration of sector intervention criterion and on emergency action protocol.

For more information, visit our website: <http://www.aecid.es/EN/aecid>

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**Swiss Agency for Development
and Cooperation SDC**

Swiss Agency for Development and Cooperation (SDC) – Humanitarian Aid

The Swiss Agency for Development and Cooperation (SDC), responsible for Humanitarian Aid and Development Cooperation, is part of the foreign policy of the Federal Department of Foreign Affairs (FDFA), which seeks to contribute to a world in peace, without poverty, and for sustainable development. Currently, the SDC is guided by the priority points approved by the Swiss Parliament for 2017-2020, which are based on experience of Switzerland.

The SDC focuses its activities on reducing poverty and misery, as well as reducing global risks. The development pursued seeks to preserve natural resources for the benefit of future generations. In this sense, the SDC reinforces its commitment in fragile contexts, where up to 2030 almost two thirds of poor people will live. In fact, it is established that without sustainable development, there is no peace, and without peace, there is no sustainable development.

To tackle global challenges, the SDC is actively working to find solutions, especially in areas such as climate change, food security, water, health and migration. With its commitment, the SDC allows disadvantaged groups of the population to have better access to basic education and health. In addition, it participates in the solution of environmental problems and contributes to creating better prospects especially for young people and women, through vocational training and the promotion of income.

Within the SDC, there are three categories:

1. **Humanitarian Aid:** Focuses its activities on the victims of crises, catastrophes and conflicts. This in order to save lives and alleviate suffering, being governed by international humanitarian law and humanitarian principles (humanity, neutrality, impartiality and independence). To achieve this, important counterparts are the International Committee of the Red Cross, United Nations agencies such as the United Nations High Commissioner for Refugees or the World Food Program, as well as humanitarian NGOs.
2. **South Cooperation:** Contributes to the reduction of poverty in 21 countries and regions, including Latin America and the Caribbean. Having as priority the access of disadvantaged population groups to basic services (health and education) and infrastructures (water), as well as to employment and income opportunities.
3. **Global Cooperation:** Works so that developing countries have greater possibilities of adapting to global changes. Here global programs and multilateral cooperation intervene, based on practical knowledge; they foster political dialogue and develop solutions with a broad base.

It is important to mention that, within Humanitarian Aid, The Rapid Intervention and Support Group – GIAR (in Spanish: Grupo de Intervención y Apoyo Rápido) has been created in the Andean Region in 2005 in response to the increasing need in Latin America to improve the timeliness and count with a rapid assessment for humanitarian interventions.

The availability of GIAR in the region is to join the humanitarian efforts done in Latin America in which several countries are among the 10 worldwide most prone to natural disasters such as earthquakes, hurricanes, volcanic activity, floods and droughts induced by El Niño, frost, landslides and others.

The GIAR mandate, aims to support Swiss Humanitarian Aid (SHA), Swiss Embassies or other key partners in making appropriate decisions for efficient and effective disaster response in the Latin America Region. Through GIAR interventions, the SHA increase their ability to maintain a field presence and work efficiently during emergencies.

* Information taken from DEZA - Kurzportraet and from the GIAR Factsheet (Carlos Enrique Muñoz, 2018).

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USAID
FROM THE AMERICAN PEOPLE

The Office of U.S. Foreign Disaster Assistance of the United States Agency for International Development (USAID/OFDA)

As part of the United States Agency for International Development, the Office of U.S. Foreign Disaster Assistance (USAID/OFDA) is the agency in charge of providing humanitarian assistance in emergency and disaster response outside the U.S. territory. At the global level, USAID/OFDA responds to an average of 65 disasters in 50 countries each year, ensuring humanitarian assistance is delivered to those most affected by sudden events such as floods, earthquakes and volcanic eruptions, and more complex events such as droughts and civil conflicts. Also, USAID/OFDA provides assistance to help vulnerable populations and prepare to mitigate, respond to and recover from these emergencies. USAID/OFDA's mandate is to save lives, alleviate suffering and reduce the social and economic impact of disasters.

Areas of Intervention

- **Emergency Response:** When a disaster occurs, USAID/OFDA sends personnel and technical experts to the affected locations to identify and prioritize humanitarian needs, and, if necessary, manage the humanitarian response of the United States government in close coordination with local and national authorities, non-governmental organizations and the international community. USAID/OFDA also has first response humanitarian supplies stored in warehouses located at different strategic points.
- **Disaster Risk Reduction:** USAID/OFDA provides funds for mitigation activities in order to reduce the impact of recurring natural risks; offers technical assistance and training to build local preparedness and response capacities, including early warning systems, threat and vulnerability analysis, and the formation of urban search and rescue teams, among others.

- **Early Recovery:** Recognizing the importance of providing immediate humanitarian assistance and, at the same time, contributing to early recovery and rehabilitation, USAID/OFDA supports programs that provide individuals affected by disasters with the tools to restart their productive lives. It also supports programs that provide protection to women, minors and other vulnerable populations, as well as programs that provide psychological care to traumatized survivors.

Response Capacity

- **Fast deployment of teams:** USAID/OFDA has the capacity to send specialists in disaster management within a few hours after an adverse event has occurred to assist with damage assessment tasks and humanitarian needs analysis. It has a network of specialists in disaster risk management in the region, as well as a regional expanded capacity program with more than 400 consultants trained by USAID/OFDA and available to join the USAID/OFDA team as required.
- **Emergency Supplies:** USAID/OFDA has first aid humanitarian supplies stored in warehouses located at various strategic points (blankets, water drums, hygiene kits, reinforced plastic for temporary shelters, chainsaws, water purification equipment, collapsible tanks, among others) and has the logistical and operational capabilities for rapid delivery.
- **Mobilization of Specialized Experts:** USAID/OFDA has a technical advisory group in Washington, D.C. composed of technical specialists in the areas of geological sciences and natural hazards, hydro-meteorological threats, settlements and shelters, health and nutrition, water, sanitation and hygiene, food security, agriculture and livestock, internal displacement and protection, culture, ethnicity and gender, economic assistance and livelihoods.

Sector support

- **Capacity Building:** There is, at the regional level, a team of consultants responsible for each country who provide technical assistance to the authorities establishing strategies aimed at disaster risk reduction (DRR), including the design and development of their own national training programs. Accordingly, USAID/OFDA promotes new DRR activities and strengthens existing activities and programs on DRR issues in Latin America and the Caribbean.
- **Sectors Supported by USAID/OFDA:** Agriculture and food security; economic recovery and market systems; health; cash assistance for multiple purposes; humanitarian

coordination and information management; studies, analysis or humanitarian applications; logistical support; nutrition, protection, natural and technological risks; shelters and settlements; and water, sanitation and hygiene.

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ACRONYMS

DIRECTORY OF ORGANIZATIONS



- ADRA:** Adventist Development and Relief Agency
- AECID:** Spanish Agency for International Development Cooperation
- ALAMES:** (Spanish acronym) Latin American Association of Social Medicine.
- ARC:** Actions for the Rights of Children.
- CARE:** Cooperative for Assistance and Relief Everywhere
- CC:** Code of Conduct.
- CCCM:** Camp Coordination and Camp Management.
- CDRM:** Comprehensive Disaster Risk Management
- CEPREDENAC:** (Spanish acronym) Defense, Coordination Center for the Prevention of Natural Disasters in Central America
- CERF:** Central Emergency Relief Fund.
- CHF:** Common Humanitarian Funds.
- CLACSO:** (Spanish acronym) Latin American Council of Social Sciences.
- CLH:** (Spanish acronym) Spanish Cooperation's Humanitarian Logistics Center in Latin America.
- COE:** (Spanish acronym) Emergency Operations Center.
- CORELAC:** Coalition for the Resilience of Childhood and youth in Latin America and the Caribbean
- CPiE:** Child Protection in Emergencies.
- CRU:** Crisis Response Unit.
- CSA:** (French acronym) Swiss Humanitarian Aid Corps.
- DANA:** Damage Assessment and Needs Analysis.
- DOTW:** Doctors of the World
- DRR:** Disaster Risk Reduction.
- EC:** European Commission
- ECHO:** Directorate-General for European Civil Protection and Humanitarian Aid Operations
- ECOSOCC:** Economic, Social and Cultural Council
- EFSA:** Emergency Food Security Assessment.
- EiE:** Education in Emergencies
- EMS:** Emergency Management System.

- ENI:** (Spanish acronym) National Intervention Teams.
- EOC:** Emergency Operations Center.
- EPC:** Emergency and Post Crisis
- ERF:** Emergency Response Funds
- ERRS:** (Spanish acronym) Rapid Response Health Teams
- ERRs:** Emergency Response Roster.
- FACT:** Field Assessment and Coordination Teams.
- FAO:** Food and Agriculture Organization of the United Nations
- FDFA:** Federal Department of Foreign Affairs.
- FLACSO:** (Spanish acronym) Latin American Council on Social Sciences.
- FSN:** Food Security and Nutrition
- GIS:** Geographic Information Systems.
- GLS:** Global Logistics Service
- GMDAC:** Global Migration Data Analysis Center.
- GR3:** Global Rescue, Relief and Resilience.
- HAP:** Humanitarian Accountability Partnership
- HC:** Humanitarian Charter.
- HCT:** Humanitarian Country Teams.
- HEOps:** Heads of Emergency Operations.
- HIV-AIDS:** Human Immunodeficiency Virus - Acquired immunodeficiency syndrome (AIDS).
- IASC:** Inter Agency Standing Committee.
- ICPD:** International Conference on Population and Development.
- ICRC:** International Committee of the Red Cross
- IFRC:** International Federation of Red Cross and Red Crescent Societies
- INEE:** International Network for Education in Emergencies
- IOM:** International Organization for Migration
- IRT:** Intervention Regional Team.
- LAC:** Latin America and the Caribbean.
- LEGS:** Livestock Interventions in Emergencies.
- LSS-SUMA:** Logistics Support System - Humanitarian Supply Management System

MIGOF: Migration Governance Framework.

MINUSTAH: United Nations Stabilization Mission in Haiti

MIRA: Multi-Cluster/Sector Initial Rapid Assessment.

MIRPS: (Spanish acronym) Regional Comprehensive Framework for Protection and Solutions.

NGO: Non-Governmental Organization.

NRC: Norwegian Refugee Council

OA: (Spanish acronym) Office of Humanitarian Action.

OCHA: United Nations Office for the Coordination of Humanitarian Affairs

OHCHR: Office of the United Nations High Commissioner for Human Rights

PAC: Panama Administrative Center.

PAHO / WHO: Pan American Health Organization/ World Health Organization

PCiE: Protection of Children in Emergencies.

PDNA: Post Disaster Needs Assessment.

PIMS: (Spanish acronym) Package of Initial Minimum Reproductive Health Services.

RBLAC: Regional Bureau for Latin America and the Caribbean.

REDLAC: (Spanish acronym) Regional Group on Risks, Emergencies and Disasters in Latin America and the Caribbean.

RIT: Regional Intervention Teams.

RRU: Regional Response Units.

SAN: (Spanish acronym) Food Security and Nutrition.

SCD: Swiss Agency for Development and Cooperation

SDG: Sustainable Development Goals.

SIMS: Specialists in Information Management.

TSF: (acronym in French) Télécoms Sans Frontières

TTS: Thematic Trust Fund.

UN AIDS: Joint United Nations Programme on HIV and AIDS

UN Environment: United Nations Environment Programme

UN Women: United Nations Entity for Gender Equality and the Empowerment of Women

UN: United Nations

- UNASUR:** (Spanish acronym) Union of South American Nations.
- UNDAC:** United Nations Disaster Assessment Coordination.
- UNDP:** United Nations Development Programme
- UNDRR:** United Nations Office for Disaster Risk Reduction
- UNEP:** (former name) United Nations Environment Programme
- UNETT:** United Nations Emergencies Technical Team
- UNFPA:** United Nations Population Fund
- UNHCR:** United Nations High Commissioner for Refugees is a United Nations
- UNHRD:** United Nations Humanitarian Response Depot
- UNICEF:** United Nations Children's Fund
- UNOPS:** United Nations Office for Project Services
- UNV:** United Nations Volunteers
- USAID:** United States Agency for International Development
- VAW:** Violence Against Women.
- VERU:** Veterinary Emergency Response Units.
- VOICE:** Voluntary Organizations in Cooperation in Emergencies.
- WASH:** Water, Sanitation and Hygiene.
- WFP:** World Food Programme



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